



September 2007

2007-08 Section Dinner Meetings:

Unless noted, Section Meetings are held at Cabela's in Owatonna.
Registration at 5:30 PM
Dinner at 5:45 PM
Program at 7:00 PM

- ⇒ **September 13, 2007 –**
Calibration – Tour of North Star Calibration
- ⇒ October 11, 2007 – tbd
- ⇒ November 8, 2007 – tbd
- ⇒ December 13, 2007 – Member Appreciation - Kit Welchlin
- ⇒ January 10, 2008 – meeting with APICS, our turn to host
- ⇒ February 14, 2008 – tbd
- ⇒ March 13, 2008 – tbd
- ⇒ March ??, 2008 – tbd
- ⇒ April 16, 2008 – Seminar
- ⇒ May 8, 2008 – tbd

September Sponsor:



QC INSPECTION SERVICES, INC.
Training/Consulting · Accredited Lab

September Highlights

The Inside Story:

| | |
|---|-----|
| Section Meeting | p 3 |
| NOTE: the September meeting is a tour of Northstar Calibration in Owatonna, and will start at 5:00. Dinner and program will follow at Torey's Restaurant. | |
| South Central College Fall Schedule | p 4 |
| Minnesota Quality Award Board of Evaluators Training | p 5 |
| Rochester Quality Council news | p 6 |
| Minnesota Quality Conference dates | p 6 |
| Question of the Month | p 7 |
| We need help picking a topic for the December Section meeting. Look over the list on page 7 and let us know which ones are of interest to you. | |
| Certification Exam Schedule | p 8 |

Want to see your company's name on our website?

Interested in being a Newsletter Sponsor? Want company exposure on our website? You can have both.

There are costs associated with the newsletter and maintaining our new website. To help with these costs, we offer companies an opportunity to advertise their business in our newsletter and on our web page. For just \$175, you can sponsor the newsletter and website for one month.

We currently have two months available. If you think your company would like one of these spots, call John Moorhouse at 507-279-3513 or email him at john@northstarquality.com.

This Month's Sponsor Profile

2005 - 2006
Company
Sponsors

August
OPEN

September
QC
Inspection
Services

October
Advanced
Component
Technologies,
Inc

November
Malt - O - Meal

December
Northstar
Calibration,
Inc.

January
Fleetguard, Inc.

February
Wenger

March
Truth
Hardware

April
Kato
Engineering

May
Blount, Inc.

June
OPEN

July
Northstar
Quality, Inc.



QC INSPECTION SERVICES, INC.
Training/Consulting · Accredited Lab · QC Staffing

QC Inspection Services, Inc. has been providing the same three, very unique quality control and manufacturing related services for over 20 years.

[QC TRAINING AND CONSULTING](#) on our site and at our customers' facility...here is a list of courses we offer as public workshops and on-site offerings. In addition, our expert consultants can assist you in your accreditation endeavors from concept to certification!

ASQ CERTIFICATION REVIEW SEMINARS
AUTOMOTIVE INDUSTRY WORKSHOPS
TECHNICAL WORKSHOPS
ISO AUDITING WORKSHOPS
SELF DIRECTED LEARNING VIDEOS

[FIRST ARTICLE INSPECTION AND REVERSE ENGINEERING](#) in our ISO 17025 accredited dimensional inspection lab... We use 9 of the best state-of-the-art CMMs and we employ 8 CMI certified mechanical inspectors. We can also provide reverse engineering, digitizing and 3-D scanning services on these CMMs and on our very powerful white light scanner. If you have large parts, we can measure them on our portable FaroArm CMM on your site or ours!

[QC STAFFING SERVICES DIVISION](#) We provide temporary to permanent professionals in the area of manufacturing and quality for short or long-term projects. We provide Quality and manufacturing engineers and managers, Inspectors, technicians, Regulatory Affairs, and other manufacturing and quality positions.

We have a lot more very useful information on our web site, at www.qcinspect.com. Please take a few minutes to look through our site, or feel free to give me a call at 800-959-0632. Also, if you would like to receive our monthly newsletter with articles, training dates and locations, please go to www.qcinspect.com/optin.

September Section Meeting Program

Tour of Northstar Calibration

Location:**Tour**

Northstar Calibration, Inc.
3325 9th Street NW
Owatonna, MN 55060
507-444-9111
www.northstarcalibration.com

Dinner

Torey's Restaurant
685 W Bridge St # 5
Owatonna, MN 55060
507-455-9260
www.toreys.net

Directions:

From Highway 14 heading West from I35, Turn South (left) onto A Street
or 1 block straight south of Sign-Pro/Auto Trim Design on HW 14
the 1st building west of Mike's Truck Repair & southwest of National Truck Leasing

Date:

September 13th 2007 (Thursday)

Schedule:

5:00 – 6:00pm Tour of Northstar Calibration, Inc.
6:15 – 7:15pm Dinner at Torey's restaurant
7:15 – 8:00pm Presentation – ISO 17025 & Control of Calibration

Cost: Tour is free, dinner is on your own

Registrations:

Please contact Lee Anderson Leeander50@mac.com

by Monday, September 10, 2006

Northstar Calibration, Inc. is an ISO 17025 accredited calibration laboratory serving a variety of businesses with calibration of dimensional, mechanical, and electrical instruments. In addition to calibration, they provide gaging sales and repair services, including on-site services. Join us for a tour of the labs to see the capabilities they provide and how they ensure accuracy & precision are maintained to their customers' instruments.

Following the tour, we will proceed to Torey's Restaurant nearby for their great food & comfortable atmosphere.

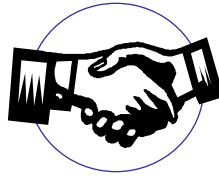
After dinner, Northstar Calibration, Inc. will give a short technical presentation on the ISO 17025 requirements for calibration laboratories. John Moorhouse will briefly explain the differences between ISO 17025 & ISO 9001, covering the additional requirements ISO 17025 includes to ensure quality of calibration operations. Lon Stachowiak will further explain the specific requirement of "measurement uncertainty", a key aspect of calibration activities that is not understood by many calibration customers. Lon will explain what uncertainty means, both to the lab, as well as to the calibration customers.

Our presenters & tour hosts from Northstar Calibration, Inc. bring to us a wealth of experience in the quality and calibration industry. John Moorhouse is President & Co-owner of Northstar Calibration, Inc., and has over 20 years of experience in quality control, quality management, and quality systems consulting. Lon Stachowiak, Technical Manager & Co-owner of Northstar Calibration, Inc., also has over 20 years of calibration experience, including work with military and in larger labs. Lon has been with the Owatonna site for the last 7 years, and is also active as an officer in the Army Reserves. Jeanne Buecksler, Customer Service Manager & Co-owner of Northstar Calibration, Inc., will assist in hosting us at the lab. Jeanne joined the lab a year ago, after working 25 years at "the Tool Company" in Owatonna, where she worked in the QA department for the last 15 years.



**Hiawatha
Section 1214**

Serving Southern Minnesota and Northern Iowa



**Fall 2007 ♦ Customized Training
Quality & Performance Improvement Courses**

South Central College – Faribault Campus
1225 3rd Street SW, Faribault MN 55021 ♦ 507/332-5800

| COURSE ID | COURSE NAME | DATES | DAY | TIME | TOTAL HRS | TUITION |
|-----------|--|----------------|-----|----------|-----------|---------|
| 000754 | Understanding & Implementing ISO 9001:2000 | 7/25/07 | W | 8a-4:30p | 8 | \$235 |
| 000755 | Internal Auditor Skills | 7/26/07 | H | 8a-4:30p | 8 | \$235 |
| 000951 | Quality Principles, Methods & Applications | 10/10-10/11/07 | WH | 8a-4:30p | 16 | \$370 |
| 000952 | Basic Geometric Dimensioning & Tolerancing | 10/16/07 | T | 8a-12n | 4 | \$125 |
| 000953 | Applying SPC & Statistical Tools | 10/29/07 | M | 8a-4:30p | 8 | \$235 |
| 000954 | Understanding & Implementing ISO 9001:2000 | 11/28/07 | W | 8a-4:30p | 8 | \$235 |
| 000955 | Internal Auditor Skills | 11/29/07 | H | 8a-4:30p | 8 | \$235 |
| 000956 | Electrostatic Discharge Basics | 12/10/07 | M | 8a-4:30p | 8 | \$235 |
| 000957 | Supplier Quality Management & Improvement | 12/20/07 | H | 8a-4:30p | 8 | \$235 |

Certification Review Courses

| | | | | | | |
|--------|--|----------------|----|--------------|----|-------|
| 000946 | Certified Quality Inspector (CQI) Review | 9/10-10/8/07 | M | 6-9 pm | 15 | \$250 |
| 000947 | Certified Quality Technician (CQT) Review | 9/10-10/15/07 | M | 6-9 pm | 18 | \$300 |
| 000948 | Certified Manager of Quality/Organizational Excellence (CMQ/OE) Review | 9/18-10/16/07 | TH | 6-9 pm | 27 | \$450 |
| 000949 | Certified Quality Engineer (CQE) Review | 10/1-11/26/07 | M | 6-9 pm | 27 | \$450 |
| 000950 | Certified Quality Auditor (CQA) Review | 10/31-11/28/07 | W | 5:30-8:30 pm | 15 | \$250 |

South Central College – North Mankato Campus
1920 Lee Boulevard, North Mankato MN 56003 ♦ 507/389-7200

| COURSE ID | COURSE NAME | DATES | DAY | TIME | TOTAL HRS | TUITION |
|-----------|--|----------|-----|----------|-----------|---------|
| 000963 | AIAG FMEA & Control Plans | 9/27/07 | H | 8a-4:30p | 8 | \$235 |
| 000964 | Calibration Processes | 10/23/07 | T | 8a-12n | 4 | \$125 |
| 000965 | Calibration of Dimensional Gages | 10/23/07 | T | 1-5 p | 4 | \$125 |
| 000966 | Gage Repair | 10/24/07 | W | 8a-4:30p | 8 | \$235 |
| 000967 | 8D Problem Solving Tools & Methods | 11/8/07 | H | 8a-4:30p | 8 | \$235 |
| 000968 | Management Review Process for ISO 9001 | 11/16/07 | F | 8a-12n | 4 | \$125 |

Ridgewater College – Hutchinson Campus
2 Century Avenue SE, Hutchinson MN 55350 ♦ 320/587-3636

| COURSE ID | COURSE NAME | DATES | DAY | TIME | TOTAL HRS | TUITION |
|-----------|--|----------|-----|----------|-----------|---------|
| 000958 | 8D Problem Solving Tools & Methods | 10/1/07 | M | 8a-4:30p | 8 | \$235 |
| 000959 | Understanding & Implementing ISO 9001:2000 | 10/15/07 | M | 8a-4:30p | 8 | \$235 |
| 000960 | Internal Auditor Skills | 10/16/07 | T | 8a-4:30p | 8 | \$235 |
| 000961 | Project Management | 12/3/07 | M | 8a-4:30p | 8 | \$235 |
| 000962 | Microsoft Project 2003 | 12/4/07 | T | 8a-4:30p | 8 | \$235 |

In appreciation to those that partner with us in promoting our training programs, members of the following organizations receive a **10% discount** on any of the quality workshops/classes listed on this page.

**APICS Southern Minnesota Chapter • ASQ Minnesota Section 1203 • Minnesota Council for Quality Southern MN
Society of Manufacturing Engineers (SME) SE Minnesota Chapter 162**

For more information, contact the Faribault Campus of South Central College:
Brian Knutson ♦ 507/332-5874 ♦ brian.knutson@southcentral.edu
Laura Hardy ♦ 507/332-5802 ♦ laura.hardy@southcentral.edu

Seeking Candidates for the 2007 MN Quality Award Board of Evaluators; Fall Training Dates Oct 2-4

Are you interested in learning more about what makes organizations successful? Are you interested in helping other organizations -- such as schools, hospitals, non-profits, and businesses -- around the state improve their performance? Would you be interested in networking, learning, and sharing with others who feel the same way?

The Minnesota Council for Quality is seeking candidates for the 2007 Minnesota Quality Award Board of Evaluators. The last training dates in 2007 are October 2-4 in Roseville.

There are many benefits to becoming an Evaluator, such as:

- * strengthening your ability to understand what factors drive organizational results,
- * networking with peers across the state,
- * forming deep relationships with professionals and leaders interested in organizational improvement,
- * reviewing performance of organizations throughout the state (and possibly identifying best practices for your organization), and
- * developing other professional skills such as analysis, consensus- and team-building, interpersonal, written communication, interviewing, and systems thinking.

Many Evaluators consider the experience to be among the most valuable of their careers. Furthermore, Evaluators can earn post-graduate credit for participating in training. For interested Evaluators, the University of Wisconsin-Stout will offer three (3) hours of (post-grad and undergrad) credit in partnership with the Minnesota Council for Quality.

If you are interested in joining the 2007 Board of Evaluators, the final training session of 2007 will be October 2-4 in Roseville. In addition to the full three-day training session, new Evaluators are also required to attend a one-day orientation (either September 13, 18, or 19).

Applications for new Evaluators are due 9/1. Applications for returning Evaluators (which only require updates from your most recent application) are due 9/24 (returning Evaluators: significant changes to the process will reduce the time required for pre-work/training and evaluation in 2007).

We hope that you would consider (re)joining the Board of Evaluators and/or encourage others to do so. For more information or for an application, please visit www.councilforquality.org/assess.cfm, obtain an application at http://www.councilforquality.org/assess_eval_appl.cfm, email us at brian.lassiter@councilforquality.org, or call 612-462-3577.

Section 1214 Partners in Quality

South Central College www.southcentral.edu

APICS – Southern Minnesota Chapter www.apicssomn.org

ASQ Winona-La Crosse Section 1216 www.asq1216.org

Rochester Area Quality Council www.raqc.com

Minnesota Council for Quality www.councilforquality.org

Southern MN Chapter of SME. <http://chapters.sme.org/162/homepage.htm>

Partner members receive a 10% discount on any ASQ 1214 sponsored training

RAQC News

Turn Strategy Into Results -- FAST!

The *Rochester Area Quality Council* is pleased to welcome Mike Braun, Consultant with Logic Opera, LLC, for the *September 11* presentation. Mike will share Logic Opera's Strategy Execution Accelerator, a comprehensive set of business tools and processes to help your organization deliver on its strategic commitments. Logic Opera, LLC, a Minneapolis based management consulting firm and MCQ member, will present their process for avoiding a *strategy stalemate*. Learn how to use the Strategy Execution Accelerator's roadmap of critical actions to achieve strategic initiatives across your organization, down to the business unit, team, and individual levels. You will walk away with some simple assessments that you can apply in your organization right away! Learn how you can develop the ability to turn strategy into results fast.

Tuesday,
September 11 th, 2007
7:30 – 9:00 AM – RCTC room CF 206/208
Presented by
Mike Braun

Mike is the Managing Partner for Logic Opera. His current activities are dedicated to improving Sales Force Effectiveness, Organizational Alignment, delivering High Impact Training, and Competency Development. Mike is experienced in designing business and marketing strategies focused on differentiation and competitive advantage. He possesses the skills and knowledge necessary to lead Logic Opera into the future. Recent work includes projects at MGM Grand Detroit Casino, US Airways, University of MN Extension Service, The Valspar Corporation, Pearson NCS and Contractors 2000.

Cost will be

FREE! for MCQ/RAQC members, \$10 for students and partners, \$20 for non-members, \$10 surcharge will be added for late and no-shows. **Sign up deadline: Noon, September 7th**

For more information, visit www.raqc.com.

To register, contact Jennifer Burmeister at 507-213-8132,

e-mail: jennifer.burmeister@councilforquality.org

Annual ASQ Minnesota Quality Conference -- ASQ 10/15-16



The Minnesota Section of the American Society for Quality (ASQ), a partner of the Minnesota Council for Quality, is pleased to announce their 54th annual Minnesota Quality Conference on October 15-16 at the Minneapolis Airport Marriott.

The keynote presentation features Mary Griep, director of 3M's Lean Six Sigma Operations and Corporate Quality. Her talk is entitled "Building Value for Customers...with Lean Six Sigma and Entitlement Quality." Today's world is changing rapidly. The companies that are able to quickly adapt to the needs of their customers are winning the global battle for growth. Developing and equipping quality leaders with the right skills and process thinking is, and will be, a key factor in delivering sustainable business results.

In addition to Mary, Monday highlights include five concurrent sessions: Minnesota Quality Award and Baldrige, Six Sigma, Tools and Audits, Lean Topics, and Reliability. A luncheon discussion, "Choosing a Quality Attitude," will be delivered by Stephen Shaner. Tuesday's highlights include full-day workshops for more advanced and hands-on learning.

Cost for one day (ASQ or MCQ member) is \$275 or for non-members is \$325. Cost for both days is \$475 (member) or \$525 (non-member).

For more information or to register, visit <http://www.mnasq.org/MNQualityConference.htm>.

December Member Appreciation Topic?

The Section 1214 Leadership Committee needs your help - again. We are booking Mr. Kit Welchlin of Welchlin Communication Strategies as our guest speaker for the December Section meeting. Mr. Welchlin is a renowned speaker on time organization and management and motivation. He has many topics to choose from so we thought we would ask our members for help in picking a topic.

Question of the Month: Which of these topics would be of interest to you for our December Member Appreciation Meeting?

Welchlin Topics (click on a topic and go to his website for more details)

[Change: Are You Surviving? Or Thriving? Be Your Own Brand](#)

[Customer Service: Sensational Strategies for Internal & External Customers](#)

[Handling Difficult People: Dealing with People You Can't Stand](#)

[Communications across the Generations at Work: Traditionals, Boomers, Xers, and the Millennials](#)

[Communication Between Men & Women: Men are from Fleet Farm; Women are from Nordstrom's](#)

[Building Effective Work Relationships: Improving Our Relationships - Effective Interpersonal Communication](#)

[Effective Interviewing: Hiring the Best People and Keeping Them](#)

[Leadership: It's not just Positional; It's Personal - Leadership through High Impact Communication](#)

[Listening: The Business of Communicating](#)

[Managerial Communication: What Makes a Successful Leader?](#)

[Meetings: Meeting for Results](#)

["KNOCK - OUT" Negotiation Skills](#)

[Problem-Solving and Decision-Making](#)

[Persuading and Influencing Others: Public Speaking and Presentation Skills](#)

[Self-Esteem: "Intra"personal Communication - What Do You Say When You Talk to Yourself?](#)

[STP - Stress, Time, and Procrastination Management: Are You a BURNOUT?](#)

[Team Member Effectiveness: Team Building](#)

[Telephone Skills: Effective High-Impact Communications](#)

[Time Management: Achieving Results - Getting More](#)

Email your preference / preferences to bharris@holmindustries.com by the middle of September. We will tally the votes and present a short list in the next newsletter.

Certification Schedule

| | Exam Date | Application Deadline |
|---|------------------|----------------------|
| <u>Biomedical Auditor</u> | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| <u>Calibration Technician</u> | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |
| <u>HACCP Auditor</u> | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| <u>Manager of Quality/Organizational Excellence</u> | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| <u>Quality Inspector</u> | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| <u>Quality Auditor</u> | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |
| <u>Quality Engineer</u> | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |
| <u>Quality Improvement Associate</u> | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |
| <u>Quality Process Analyst</u> | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |
| <u>Quality Technician</u> | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| <u>Reliability Engineer</u> | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| | October 20, 2007 | August 17, 2007 |
| | March 1, 2008 | January 11, 2008 |
| | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |
| <u>Software Quality Engineer</u> | December 1, 2007 | October 5, 2007 |
| | June 7, 2008 | April 4, 2008 |

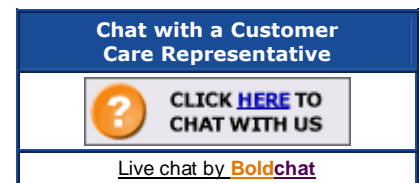
Exam Site Registration (2 sites available)

The section has two exam site locations; Owatonna located at Truth, Inc., and Hutchinson located at Ridgewater College. The default exam site is in Owatonna. It is the site any person taking an exam is automatically assigned when they register and pay to take an exam. The Hutchinson site is an alternate site. Currently, ASQ can only register people for one default site. If a person taking an exam wants to be assigned to the alternate Hutchinson site, they must CALL ASQ at (800) 248-1946 and speak to Ms. Venita Johnson. She is responsible for helping administrate certification exams for Section 1214, Hiawatha Section. This needs to be done as soon as possible after registering and paying for an exam. Ms. Johnson will assist anyone who calls with getting transferred to the Hutchinson site.

Apply for Certification

ASQ offers several ways to apply. Choose the best option for you.

ASQ Members—[Apply online now!](#) Have your documentation and credit card ready. (See each certification for what documentation is necessary.)

**Nonmembers**

- [Join now!](#) You'll save \$150 and satisfy the proof-of-professionalism requirement. After you've joined ASQ, come back and fill out the member application above.
- [Apply without joining ASQ](#)—Requires customers to register to complete the application.

Special Applications—Check specific certifications for additional applications and dates. [View a list of all upcoming certification exams.](#)

Mail or Fax Your Application—[Download an application.](#)

- Mail to:

| | | |
|--|----|---|
| American Society for Quality P.O. Box 3005 Milwaukee, WI 53201-3005 USA | or | American Society for Quality 600 North Plankinton Avenue Milwaukee, WI 53203 USA |
|--|----|---|
- Fax to 414-272-1734.

Sustaining Members

Sustaining Members and their employees will receive member pricing any of our 14 certifications, a cost savings of up to \$150 per certification. Employees at your location(s) will receive member pricing on ASQ Certification if you joined or renewed as a Sustaining Member after September 23, 2005. If you and/or your employees are interested in taking a certification exam, please contact Customer Care at 800-248-1946 (United States and Canada only) or help@asq.org.

Certification Fees

Stand out as a quality leader in your organization with an ASQ certification next to your name. Enjoy the benefits of your membership* in ASQ – save \$150 on the registration fee for any of our certification exams. That's more than the cost of the annual membership fee! [Join now.](#) (Click on the Certification name to view more information.)

| Certification | Fee | ASQ Member Fee |
|---|---------|----------------|
| Biomedical Auditor - CBA | \$360 | \$210 |
| Calibration Technician - CCT | \$305** | \$155 |
| HACCP Auditor - CHA | \$360 | \$210 |
| Manager of Quality/Organizational Excellence - CMQ/OE | \$420 | \$270 |
| Quality Inspector - CQI | \$305 | \$155 |
| Quality Auditor - CQA | \$360 | \$210 |
| Quality Engineer - CQE | \$360 | \$210 |
| Quality Improvement Associate - CQIA | \$305 | \$155 |
| Quality Process Analyst - CQPA | \$305 | \$155 |
| Quality Technician - CQT | \$305 | \$155 |
| Reliability Engineer - CRE | \$360 | \$210 |
| Six Sigma Black Belt - CSSBB | \$390 | \$240 |
| Six Sigma Green Belt - CSSGB | \$305 | \$155 |
| Software Quality Engineer - CSQE | \$360 | \$210 |

*Regular, Associate, Student, Senior, and Fellow Members receive the discount. Discounts are not available on exam retakes.

**Military fee is \$105.00. You must be an active member of the U.S. or Canadian military and submit a copy of your military identification with your application.

Payment: You must include payment with your re-certification journal. Do not send cash. ASQ will accept check, money order, bank draft, electronic wire transfer of funds, and credit card (VISA, MasterCard, or American Express).

Please Note: \$50.00 of your fee is an application fee and is not refundable.

ASQ Section Leadership Committee - 2005/2006

| Name | Contact Information | Committee Position |
|---|--|--|
| Lee Anderson Partners for Change PO Box 293 Owatonna, MN 55060 | Email: Leeander50@mac.com Phone: 612-963-2399 | Chairperson |
| John Moorhouse Northstar Quality, Inc. 45526 Linda Lane Kilkenny, MN 56052 | Email: john@northstarquality.com Phone: 507-279-3513 | Vice Chairperson Internet Liaison |
| Lorraine Morris Advanced Components Tech, Inc. 91 16th Street South P.O.Box 168, Northwood, IA 50459 | Email: lmorris@goact.net Phone : 641-324-4262 Fax: 641-324-3170 | Secretary |
| Minnie Dunbar Fleetguard Inc. 311 North Park, Lake Mills, IA 50450 | minnie.e.dunbar@Fleetguard.com Phone: 641-592-7395 Fax: 641-592-1315 | Treasurer Historian |
| Lisa Krause Northland Community & Technical College 1101 Hwy One East, Thief River Falls, MN 56701 | Lisa.krause@northlandcollege.edu Phone: 218-686-8092 Fax: 218-681-0821 | Marketing & Public Relations |
| Prashanth Prabhakar Rochester Medical Corporation 1 Rochester Medical Dr NW Rochester, MN 55976 | Email: ppprabhakar@rocm.com Phone: 507-753-3960 | Internet Liaison Chair |
| Andy Kollengode Austin Packaging Company 2012 26th St SE, Rochester, MN 55904 | Email: akollengode@yahoo.com Phone: 507-433-6623 Fax: 507-433-9717 | Membership Chair |
| Brian Knutson South Central Technical College 1225 3 rd St SW, Faribault, MN 55021 | BRIAN.KNUTSON@southcentral.edu Phone: 507-334-3965 Fax: 507-332-5888 | Education Chair |
| Michael Oliszczyk Fleetguard Inc. 311 North Park, Lake Mills, IA 50450 | Email: moliszczyk@charter.net Phone: 641-592-7295 Fax: 641-592-1315 | Certification Chair Recertification Chair |
| Russell Scheller Kato Engineering PO Box 8447 2075 Howard Drive, Mankato, MN 56003 | Email: Russell.Scheller@LSUSA.com Phone : 507-345-2720 Fax: 507-345-2809 | Program Chair Seminar Chair |
| Bill Harris Holm Industries PO Box 187 2523 South Bridge St, New Ulm, MN 56073 | Email: bharris@holmindustries.com Phone: 507-354-3191 Fax: 507-354-3193 | Newsletter Editor Audit Chair |