



**Hiawatha
Section 1214**

Serving Southern Minnesota and Northern Iowa

Serving Our Members Since 1984

Hiawatha Section 1214 - Our 25th Year

www.asq1214.org



January 2010

Section 1214 Member Meeting – January 14th

Topic: Global Sourcing
Joint meeting with APICS

Speaker: William R. (Bill) Barthold
Director of Quality, Arctic Cat



Overview:

Whether it is Grygla, Minnesota or Pondicherry, India, it is all Global Sourcing and comes with their own cultures, challenges, nuances and attitudes. This discussion will address many of the short comings that are not taken into consideration when a company decides to dive into a Global Sourcing program. We will focus more on 'offshore' source selection activities for this discussion to share on experiences learned and include the successes and the failures. I will share personal experiences in former Soviet Republics, India, China, Viet Nam, Taiwan as well as Western Europe and Brazil.

Bio:

William Barthold is a seasoned, results-driven Senior Quality Management professional born and raised in the middle of the Great Lakes Snow-belt about 45 miles from Buffalo, New York. Educated by the State University of New York to include degrees in Management Engineering, Business, Economics and Quality. Executive Certificate from the Thunderbird School of Global Management in International Management, Global Strategy Implementation and Global Leadership. Bill currently serves as the Director of Quality for Arctic Cat Inc. of Thief River Falls, Minnesota.

Prior to joining Arctic Cat in 2004, Bill was working and living in the Republic of Kazakhstan on a US Agency for International Development program to assist small and medium enterprises compete in the growing world economy using the tools in ISO 9001-2000. During three years in Kazakhstan, Bill developed the Quality Management Center which exists still today with 8 employees and has been instrumental in assisting over 130 companies in achieving ISO Registrations.

For 23 years prior to this, Bill served in many quality related capacities for Cummins Inc. beginning in Jamestown, N.Y. and then moving to a Director for Supplier Quality Improvement at the Corporate Level in Columbus, IN. Many of the duties at Cummins focused on improving the global supply base. Bill served on the writing committee for the first released version of QS-9000.

An ASQ member for 30 years Bill has served in many capacities at the Section and Division Level. Currently as Past-chair of the Customer-Supplier Division Bill is the recipient of the Quality Professional of the Year (1996) award from the Automotive Division for his work on QS-9000 along with 2nd and 3rd party auditing practices. The Automotive Industry Action Group (AIAG) has also recognized Bill with the outstanding Achievement Award.

Certifications:

ASQ: CQM-OE, CQA, CQT, ISO 9001 LA.

Location: Cabelas, Owatonna
Date: Thursday, January 14th
Cost: \$20
Registration: Email Lorraine Morris at lmorris@goact.net by Monday, Jan 11th

Registration at 5:30 pm Dinner at 5:45 pm Program at 6:30 pm
--



2009-10 Section Dinner Meetings:
 Unless noted, Section Meetings
 are held at Cabelas in Owatonna.
 Registration at 5:30 PM
 Dinner at 5:45 PM
 Program at 6:30 PM

Mark these dates for the coming year:

- ✓ September 17, 2009 Effective Meeting Practices - Lisa Krause
- ✓ October 8, 2009 - Economics of Quality – Dr. John Fechter
- ✓ November 12, 2009 – DMAIC – Hormel – Steven Borgerding
- ✓ December 10, 2009 Member Appreciation & Hiawatha Section's 25th Anniversary – Fr. Nick Mezacappa
- ✓ **January 14, 2010 Joint Meeting with APICS – Bill Barthold, Arctic Cat – Supplier Quality**
- ✓ February 11, 2010 – Kathy Huttar, Owatonna Clinic – MHS, Frontline Solutions
- ✓ March 1, 2010 – Joint meeting with Mankato Area Quality Council – MJ Ricklefs
- ✓ April 2010 – Annual Seminar
- ✓ May 13, 2010 - Tour

Any ideas for program topics for next year? Let us know by replying to this email. Member ideas are the foundation of our program success.

January Highlights

<i>The Inside Story:</i>	<i>Page</i>
Section Meeting	1
Sponsor of the Month – CBI – SCC	4
SCC Spring Class Schedule NEW!!	6
MN 1203 Announces Conference	7
December Program Highlights	8
Reduced Member Dues Program for Unemployed	12
MN Council for Quality Events	13
Certification Exam Schedule	14
Certification Fees	19
Section Leadership Committee Picture	21
Section Leadership Committee Contact Info	22

Check out our updated website:

www.asq1214.org





Your Resource for Knowledge, Skills & Strategies

FARIBAULT • NORTH MANKATO

Sponsors

June/July/August
OPEN

September
Mayo Clinic



October
QC Inspection Services



November
Malt - O - Meal



December
Northstar Quality, Inc.



January
South Central College



Your Resource for Knowledge, Skills & Strategies



February
Wenger



March
Bureau Veritas



April
OPEN

May

Northstar Calibration, Inc.



The Center for Business and Industry's customized services are targeted to meet the specific needs of each client's organization. Any of our programs can be tailored to address the unique concerns of your organization, or we can develop training specifically for you. The expertise of faculty and staff from South Central College, along with products and services available through partnerships, provide us with a wealth of resources from which to create customized solutions.

If you have an interest in customized education and training, we would like to meet with you. Once we have had the opportunity to learn more about your organization and discover your training goals, we will recommend a training solution aimed at achieving those objectives. Your preferences will determine the length, format, schedule and location of training. Let CBI become your strategic partner in helping workers, supervisors and managers become more innovative, capable and productive. We can prepare them for advancement and transition in a way that will help your company achieve organizational growth.

Your organization's needs, preferences and resources determine which services we will provide as part of a customized training solution. Custom solutions may include:

Training Design and Development, Performance Consulting, Credit, Non-credit and Continuing Education Instruction, Needs Assessment and Evaluation, Industry Certifications

Customized Education and Training

The Center for Business and Industry is a leader in designing, developing and delivering affordable, leading-edge, custom-designed education and training programs to local, national and global employers providing their employees with new skills, knowledge and abilities.

We will help your business become more productive, more innovative and thus more profitable through the investment in education, training and employee development.

Upon identifying your needs and available resources, we will develop a customized solution to provide your employees with the professional skills needed in today's diverse, fast-paced, global business environment. The CBI will bring the resources of South Central College by offering:

- Industry Experience and Credibility
- Flexible Schedules and Locations
- Cost Effective and Affordable Solutions
- Workshops and Seminars
- Single Event or Comprehensive Training Programs
- Classroom, On-the-Job or Online Learning
- Training Facilities and Equipment
- Program Management
- Registration and Course Documentation

(Continued on next page)

The Center For Business & Industry - South Central College

(continued from previous page)

Consultation Services

Our consulting services provide organizations the ability to evaluate their customers, employees, processes and systems and identify ways to enhance organizational productivity.

Our consultation services include:

Assessments of Your Specific Needs

Training Program Design

Training Materials Development

Program Evaluation

On-going Reinforcement

Our highly qualified consultants can help your organization design credible and meaningful solutions that will have a positive impact on the bottom line.

Course Offerings

We offer affordable, focused and timely training programs that provide participants new skills, knowledge and abilities. Whether you choose a course “as is” or blend topics to create a class to meet your exact specifications, we can help strengthen the skills of your workforce.

For groups of employees seeking to attain a degree or to build college credits, we facilitate the entire process from scheduling, admissions, enrollment and completion. Classes can be delivered at your place of business, online or at one of our two convenient campus locations.

Our diverse curriculum, flexible scheduling and certification offerings make the Center for Business and Industry your best choice for employee training.

Assessment and Testing Services

The Center for Business and Industry assessment and testing services can benefit both individuals and employees through a variety of different tools. Whether you are an individual looking to credential your skills or an employer seeking pre-employment screening assistance, the Center for Business and Industry has assessment tools and services that can help.

In today’s difficult job market, individuals need to gain a competitive edge over other candidates. Certification testing can offer individuals the opportunity to credential their expertise or identify the skill gaps barring them from employment.

In order to meet the demands of an increasingly competitive global economy, businesses need to hire employees who can achieve job proficiency quickly. Through pre-employment assessments, employers can benefit from making better hiring decisions, reducing employee turnover and increasing productivity and profitability.

Check out the new spring schedule below!

**Fall Semester 2009 Center for
Business & Industry
Quality & Performance
Improvement Courses**



FARIBAULT • NORTH MANKATO



**Hiawatha
Section 1214**

Serving Southern Minnesota and Northern Iowa

South Central College – Faribault Campus ♦ 1225 3rd Street SW, Faribault MN 55021 ♦ 507/332-5800

COURSE ID	COURSE NAME	DATES	DAY	TIME	TOTAL HOURS	TUITION
000924	Introduction to Lean Application	10/1/09	H	8a-4:30p	8	\$235
000925	Understanding & Implementing ISO 9001	10/6/09	T	8a-4:30p	8	\$235
000926	Internal Auditor Skills	10/7/09	W	8a-4:30p	8	\$235
000927	Problem Solving Tools & Methods	10/27/09	T	8a-4:30p	8	\$235
000928	Blueprint Reading	11/17-18/09	TW	5:30-9:30p	8	\$235
000929	Project Management	11/19/09	H	8a-4:30p	8	\$235
000931	Calibration Processes	12/2/09	W	8a-12n	4	\$125
000932	Calibration of Dimensional Gages	12/2/09	W	12:30-4:30p	4	\$125
000933	Gage Repair	12/3/09	H	8a-4:30p	8	\$235
000930	Introduction to Quality	12/15-16/09	TW	8a-4:30p	16	\$445

Certification Review Courses

001028	Certified Quality Technician (CQT) Review	9/9-10/14/09	W	6-9 pm	18	\$300
001029	Certified Manager of Quality/Organizational Excellence (CMQ/OE) Review	9/15-10/13/09	TH	6-9 pm	27	\$450
001030	Certified Quality Engineer (CQE) Review	9/30-12/2/09	W	6-9 pm	27	\$450
001031	Certified Quality Auditor (CQA) Review	10/29-12/3/09	H	5:30-8:30 pm	15	\$250
001032	Certified Calibration Technician (CCT) Review	11/3-12/1/09	T	6-9 pm	15	\$250

South Central College – North Mankato Campus ♦ 1920 Lee Blvd, North Mankato MN 56003 ♦ 507/389-7200

COURSE ID	COURSE NAME	DATES	DAY	TIME	TOTAL HOURS	TUITION
000934	Introduction to Quality	10/13-14/09	TW	8a-4:30p	16	\$445
000935	Project Management	10/20/09	T	8a-4:30p	8	\$235
000936	Supplier Quality Management & Improvement	11/5/09	H	8a-4:30p	8	\$235
000937	Problem Solving Tools & Methods	11/18/09	W	8a-4:30p	8	\$235
000938	Introduction to Lean Application	12/1/09	T	8a-4:30p	8	\$235
000939	Understanding & Implementing ISO 9001	12/2/09	W	8a-4:30p	8	\$235
000940	Internal Auditor Skills	12/3/09	H	8a-4:30p	8	\$235

For more information, contact the Faribault Campus of South Central College:



Brian Knutson ♦ 507/332-5874 brian.knutson@southcentral.edu
Laura Hardy ♦ 507/332-5802 laura.hardy@southcentral.edu



Brought to you by:

The Minnesota Quality Conference
56 years of quality training!

March 8 - Short Sessions

Track 1

Lean your DMAIC With Control Charts

Six Sigma Tools For Success

Lean Sigma Development at ADC

Customer Chain Lean: Leveraging Lean

Track 2

Evolving Management Systems Integration Big Q or Little q

Operational Verification Testing with Graphical Effects Analysis

Why do I need Risk Management?

Predicting Bret Favre's Performance: Predicting with Attributes and Continuous Variables

Track 3

Self Defeating Habits of otherwise Brilliant people

Lean Leadership How come they are Just talking about it?

Marketing Yourself in a Competitive Environ

Tactful Self Promotion Getting the Recognition You Deserve

Workshops on March 9

The Future of Auditing

A Planning Process for Designing Successful Factorial Experiments (½ day)

How to Validate Successful Experiments or Salvage Ambiguous Ones (½ day)

Software Quality

Lean Thinking

Test Strategy tips to Manage Risk for Start-Ups

Evaluating and Measuring Risk

**Earle Brown Heritage Center
Minneapolis, MN**

Don't Miss it!

For more details & registration visit:

www.mnasq.org

registration **now available** at the website



A Good Time was had by all!

The Hiawatha Section 1214 held their annual membership appreciation on December 10th. Fr. Nick couldn't be with us so Jerry Casper from Rochester did the honors as our entertainment for the evening. Jerry had John Moorhouse and Brian Knutson lead us in the song, "Winter Wonderland" with a slight variation (wienie wonderland).



Audience, now it's your turn!



The audience listened intently as the presenter gave his inspirational presentation for the evening.



There were a few of Santa's helpers in the audience to make sure everyone was having fun!



Dick Sundahl, our retired education chair and Sue Hoeft, one of our previous 1214 Chairs, were able to attend.



John Moorhouse, owner of Northstar Quality, as the sponsor for December, gave us a presentation on his company.



Congratulations
ASQ Hiawatha Section 1214



Unemployed Member Dues Reduction Program

In these times of high unemployment, don't let your ASQ membership slide. ASQ is making it a little less painful for members to keep their ASQ benefits by offering a member dues reduction program. Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

Consecutive Years of Membership	Dues Discount
1-4	50%
5 or more	100%

Eligibility Criteria

- You must be a Full, Senior, or Fellow member.
- Any years as a Forum, Associate, or enrolled student do not qualify.
- You may submit this application only after being unemployed for at least 90 days.
- You must be actively seeking employment.
- Retired or self-employed members are not eligible. ASQ offers a similar benefit for retired members.

Benefits

- Your basic membership dues for the current membership year will be paid or partially paid by ASQ. Basic membership dues exclude additional Forums and Divisions, journals, and additional Sections (Seniors and Fellows—you keep your extra benefit of choice).
- Visit the ASQ website to get the downloadable form to apply for a reduction in membership dues. <http://www.asq.org/members/account/unemployment.html> or check out our website for a link www.asq1214.org
- You may participate in the program for no more than two years in your membership lifetime. You must complete an application for the second year of participation.
- After renewing your membership, please visit [Careers in Quality](#) on the ASQ.org website to search for jobs, apply for positions online, and post your resume for employers to view.

Minnesota Council for Quality

Upcoming Events

IBM's Business Transformation – Rochester Area Quality Council 01/12/10

Faced with a financial challenge applying systematic quality improvement logic over the years has transform its hardware product warranty management process. IBM kicked off a corporate effort to better manage hardware product warranty cost in the mid '90's. Over the last 15 years the effort has resulted in significant cost reduction while adapting to the needs of the business in a highly competitive environment. The effort also transformed many aspects of IBM's hardware product development, product and service offerings, and service delivery processes.

The Rochester Area Quality Council, an affiliate of the Minnesota Council for Quality, is pleased to announce their Jan 12 program "IBM's Transformation." The session will be led by Thomas Bellinger of IBM.

Speaker: Thomas Bellinger, IBM

Date: Tues, Jan 12

Time: 7:30 Registration, breakfast, networking; 7:45 announcements; 9:00 adjourn

Location: RCTC University Center, Coffman Building (CF) 206/208

Cost: \$0 members; \$15 partners/students; \$30 non-members

Space is limited. To register, contact jennifer.burmeister@councilforquality.org or 507-213-8132 before Jan 8.

The Tipping Point: Solving Complex Issues Like Healthcare Reform -- PIN 01/13/10 (St. Paul) rescheduled due to weather

Malcolm Gladwell's 2001 book "The Tipping Point; How Little Things Can Make A Big Difference" describes a tipping point as "that magic moment when an idea, trend, or social behavior crosses a threshold, tips, and spreads like wildfire." How can organizations apply the Tipping Point concepts to their own business strategies?

The Minnesota Council for Quality is pleased to welcome Michael Zdychnec, CEO, and RT Donahue, president, both of Collaboration Health Care, Inc. to our program, "The Tipping Point: Solving Complex Issues like Healthcare Reform." Michael and RT will lead an interactive discussion of how the "Law of the Few," a sticky message, and maintaining the right perspective and context can create a possible "tipping point" in highly complex issues -- issues you face all the time in business, and issues we face in society. Michael and RT will show how these principles apply to one of today's most complex (and controversial) issues: the health care reform discussion.

The discussion is from 8:00-9:00 a.m. on Jan. 13th (networking and continental breakfast begin at 7:30 a.m.) at Metro State University, 700 E 7th Street, downtown St. Paul.

Admission to PIN is FREE for Council members; \$10 for partner organizations; \$20 for the public.

Space is limited so register today by emailing brian.lassiter@councilforquality.org.

ASQ 2010 Certification Schedule

	Exam Date	Application Deadline	Late Application Fee (\$50) Deadline
<u>Biomedical Auditor</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Calibration Technician</u>	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>HACCP Auditor</u>	March 6, 2010	January 15, 2010	January 20, 2010
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Manager of Quality/ Organizational Excellence</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Pharmaceutical GMP Professional</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010

	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Auditor</u>	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Engineer</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	February 28, 2010 Atlanta, GA <u>SHS/ASQ Conf & Expo 2010</u>	January 22, 2010	N/A
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Improvement Associate</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Inspector</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010

<u>Quality Process Analyst</u>	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Technician</u>	March 6, 2010	January 15, 2010	January 20, 2010
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Reliability Engineer</u>	January 28, 2010 San Jose, CA <u>Annual Reliability and Maintainability Symposium</u>	January 4, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	May 23, 2010 St. Louis, MO <u>World Conference on Quality and Improvement</u>	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Six Sigma Black Belt</u>	January 28, 2010 San Jose, CA <u>Annual Reliability and Maintainability Symposium</u>	January 4, 2010	N/A
	February 7, 2010 Anahaim, CA <u>MD&M West</u>	January 4, 2010	N/A
	February 22, 2010 Toronto, Ontario, Canada <u>LSS & Process Improvement for Canada Summit</u>	January 15, 2010	N/A
	February 28, 2010 Atlanta, GA <u>SHS/ASQ Conf & Expo 2010</u>	January 22, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	March 7, 2010 Phoenix, AZ <u>ASQ's 2010 Lean and Six Sigma Conference</u>	January 22, 2010	N/A

	May 23, 2010 St. Louis, MO World Conference on Quality and Improvement	April 2, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
Six Sigma Green Belt	January 28, 2010 San Jose, CA Annual Reliability and Maintainability Symposium	January 4, 2010	N/A
	February 7, 2010 Anahaim, CA MD&M West	January 4, 2010	N/A
	February 22, 2010 Toronto, Ontario, Canada LSS & Process Improvement for Canada Summit	January 15, 2010	N/A
	February 28, 2010 Atlanta, GA SHS/ASQ Conf & Expo 2010	January 22, 2010	N/A
	March 7, 2010 Phoenix, AZ ASQ's 2010 Lean and Six Sigma Conference	January 22, 2010	N/A
	May 23, 2010 St. Louis, MO World Conference on Quality and Improvement	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Software Quality Engineer	March 6, 2010 New Orleans, LA 22nd Quality Management Conference	January 29, 2010	N/A
	May 23, 2010 St. Louis, MO World Conference on Quality and Improvement	April 2, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010

Exam Site Registration (2 sites available)

The section has two exam site locations; Owatonna located at Truth, Inc., and Hutchinson located at Ridgewater College. The default exam site is in Owatonna. It is the site any person taking an exam is automatically assigned when they register and pay to take an exam. The Hutchinson site is an alternate site. Currently, ASQ can only register people for one default site. If a person taking an exam wants to be assigned to the alternate Hutchinson site, they must CALL ASQ at (800) 248-1946 and speak to Ms. Venita Johnson. She is responsible for helping administrate certification exams for Section 1214, Hiawatha Section. This needs to be done as soon as possible after registering and paying for an exam. Ms. Johnson will assist anyone who calls with getting transferred to the Hutchinson site.

Apply for Certification

ASQ offers several ways to apply. Choose the best option for you.

ASQ Members—[Apply online now!](#) Have your documentation and credit card ready. (See each certification for what documentation is necessary.)

Nonmembers

- [Join now!](#) You'll save \$150 and satisfy the proof-of-professionalism requirement. After you've joined ASQ, come back and fill out the member application above.
- [Apply without joining ASQ](#)—Requires customers to register to complete the application.

Special Applications—Check specific certifications for additional applications and dates. [View a list of all upcoming certification exams.](#)

Mail or Fax Your Application—[Download an application.](#)

- Mail to:

American Society for Quality P.O. Box 3005 Milwaukee, WI 53201-3005 USA	or	American Society for Quality 600 North Plankinton Avenue Milwaukee, WI 53203 USA
--	----	---
- Fax to 414-272-1734.

Sustaining Members

Sustaining Members and their employees will receive member pricing for any of our 14 certifications, a cost savings of up to \$150 per certification. Employees at your location(s) will receive member pricing on ASQ Certification if you joined or renewed as a Sustaining Member after September 23, 2005. If you and/or your employees are interested in taking a certification exam, please contact Customer Care at 800-248-1946 (United States and Canada only) or help@asq.org.

Certification Fees

Stand out as a quality leader in your organization with an ASQ certification next to your name. Enjoy the benefits of your membership* in ASQ – save \$150 on the registration fee for any of our certification exams. That’s more than the cost of the annual membership fee! [Join now.](#) (Click on the Certification name to view more information.)

Certification	Fee*	ASQ Member Fee
Biomedical Auditor - CBA	\$390	\$240
Calibration Technician - CCT	\$335**	\$155
HACCP Auditor - CHA	\$390	\$240
Manager of Quality/Organizational Excellence - CMQ/OE	\$450	\$300
Pharmaceutical GMP Professional - CPGP	\$390	\$240
Quality Auditor - CQA	\$390	\$240
Quality Engineer - COE	\$390	\$240
Quality Improvement Associate - COIA	\$335	\$155
Quality Inspector - CQI	\$335	\$155
Quality Process Analyst - CQPA	\$335	\$155
Quality Technician - CQT	\$335	\$155
Reliability Engineer - CRE	\$390	\$240
Six Sigma Black Belt - CSSBB	\$420	\$270
Six Sigma Green Belt - CSSGB	\$335	\$185
Software Quality Engineer - CSQE	\$390	\$240

*Regular, Associate, Student, Senior, and Fellow Members receive the discount. Discounts are not available on exam retakes.

**Military fee is \$105.00. You must be an active member of the U.S. or Canadian military and submit a copy of your military identification with your application.

Payment: You must include payment with your re-certification journal. Do not send cash. ASQ will accept check, money order, bank draft, electronic wire transfer of funds, and credit card (VISA, MasterCard, or American Express).

Please Note: \$50.00 of your fee is an application fee and is not refundable.



Section Leadership Committee 2009 – 2010 Fiscal Year

Pictured are the new Section Leadership Committee members representing ASQ Hiawatha Section 1214 which meets the 2nd Thursday of the month at Cabela's. For more information, log onto www.asq1214.org



Front row from left to right: Minnie Dunbar, Nicole Husske, John Rollins

Second row from left to right: Brian Knutson, Lisa Krause, Michael Oliszcak

Third row from left to right: Lorraine Morris, Andy Kollengode, Ed Lyons, John Moorhouse



ASQ Section Leadership Committee - 2009/2010

Name	Contact Information	Position
John Moorhouse Northstar Quality, Inc. 45526 Linda Lane, Kilkenney, MN 56052	john@northstarquality.com Phone: 507-279-3513 Cell: 507-279-3513	Chairperson
Minnie Dunbar Cummins Filtration 311 North Park, Lake Mills, IA 50450	Minnie.e.dunbar@cummins.com Phone: 641-592-7395 Fax: 641-592-1315 Cell: 641-420-8126	Treasurer Seminar Chair
Lorraine Morris Advanced Components Tech, Inc. 91 16th Street South P.O.Box 168, Northwood, IA 50459	lmorris@goact.net Phone : 641-324-4262 Fax: 641-324-4285 Cell 641-425-5796	Secretary Arrangements Chair
Lisa Krause Owatonna Clinic – MHS 2200 26 th St NW, Owatonna, MN 55060	lolkrause@hotmail.com Phone: 507-446-5205 Cell: 507-339-8197	Newsletter Publicity
Andy Kollengode Mayo Clinic 200 First Street SW, Rochester, MN 55905	akollengode@yahoo.com Phone: 507-255-8456 Cell: 913 461 7612 Fax: 507 255 9689	Certification Recertification
Brian Knutson South Central College 1225 3 rd St SW, Faribault, MN 55021	Brian.knutson@southcentral.edu Phone: 507-332-5874 Fax: 507-332-5888 Cell: 507-323-4167	Education
Michael Oliszcak Cummins Filtration 311 North Park, Lake Mills, IA 50450	Michael.oliszcak@cummins.com Phone: 641-592-7295 Fax: 641-592-1315 Cell: 952-210-5586	Vice Chair
John Rollins N. Mankato, MN 56003	john.b.rollins@gmail.com Phone: 507-345-2742 Cell: 507-382-4412	Internet Liaison Historian Voice of the Customer Chair Fun Activities Chair
Ed Lyons SPX Corp. 655 Eisenhower Dr, Owatonna, MN 55060	Ed.lyons@spx.com Phone: 507-451-7052 Cell: 507-213-7645	Membership Chair Nomination Chair