



Coming Soon: New Web Page in mid-February

Program Schedule

Date	Program Description	Location
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 <p>Membership Appreciation Night</p>	<p>February 12th The Basics and Benefits of ASQ Certification Phillip Reger Cabelas Owatonna, MN</p>	 <p>Free Dinner Door Prizes</p>
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March 11th	Metrology and Calibration Al Glassel	Cabelas Owatonna, MN
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April 20th	Better Workplace Super Session Tom Terez	Cabelas Owatonna, MN
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May 13th	Plant Tour	Kato Engineering Mankato, MN
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Chairperson's Corner

February 2004 Chair's Report

We had a very good turn out for the joint dinner meeting with APICS on January 8th with 50 registered and all but four able to attend. The topic, Eight Common Statistical Traps of Data Analysis, was well presented and I believe most in attendance were able to leave with a better understanding of how statistics can be used – and misused. Bob Mitchell offered to put the entire PowerPoint presentation on the ASQ Statistics Division website. (Check elsewhere in this newsletter.)

Section 1214 is nearly ready to launch our own website. Final preparations on administration and editing are taking place as we target mid February for our “grand opening”. We are hoping to announce the address at the February 12th dinner meeting. This will be an excellent resource for all our members to keep up to date on section news and events.

Be sure to keep April 20th open and plan on attending the annual 1214 spring seminar. This year we are presenting a topic that goes a little beyond our typical quality programs: Building a Better Workplace. The presenter is Tom Terez, a nationally known speaker and consultant on improving the workplace environment. We will have a mailing on this soon. This promises to have a wide appeal to not only quality professionals, but anyone in a workplace environment.

We are holding up on going electronic with our newsletter until after the web page is up and running and the seminar is done. Both activities are consuming a lot of Board member time and we have decided to hold off on the newsletter change until later.

Once again, we are recruiting members interested in participating on the Board of Directors for Section 1214. We are losing two longtime members after this year, and could really use at least one more volunteer on the Board. Please think about it and contact me, or any of the other Board members.

Bill Harris

The Better Workplace SuperSession!



**ASQ Hiawatha Section 1214
Annual Seminar**

Tuesday, April 20, 2004
8:30 am to 5:00 pm
Cabelas in Owatonna
Cost: \$395 for members



What's better than one great workshop? How about three great workshops in one? That's what The Better Workplace SuperSession is all about. On April 20, 2004, you'll get a chance to attend three great workshops in one big day – led by Tom Terez, author of *22 Keys to Creating a Meaningful Workplace* and founder of BetterWorkplaceNow.com. With humor, stories, and his trademark irreverence, Tom will entertain and inform. He'll address some of our biggest workplace challenges – and equip us with ideas, tools, and plenty of inspiration. Workshop components are:

1. Ready, Set, Solve! Tools & Techniques for Creative Workplace Problem-Solving
2. Building a Meaningful Workplace
3. Ideas, Tools, and You! Going Beyond the Brainstorm: How to Turn Good Ideas into Great Achievements!

Who should attend: CEOs, Directors, HR Managers, HR Specialists, OD and Learning Leaders, Training Officers, Quality Leaders, Team Leaders, People Managers

Suggestion: Attend with one or more colleagues from work. As the day unfolds and you go through the activities together, you'll develop a common understanding and collective action plan.

Before the session: Visit Tom's flagship Web site, BetterWorkplaceNow.com

Note: All attendees will receive a complimentary hardcover edition of Tom's book, *22 Keys to Creating a Meaningful Workplace*.

For more information:
Call Laura at South Central Technical College at 507-332-5802

Company Sponsorship

2003 - 2004

September – Blount, Inc.

October – Advanced Component Technologies, Inc.

November – Malt-O-Meal Company

January - Wenger

February – Fleetguard, Inc.

March – SPX Corporation

April - Truth Hardware

May – Kato Engineering

Company Sponsorship



Fleetguard, Inc. is the leading worldwide designer and manufacturer of filtration products for heavy-duty diesel-powered equipment. The company offers a variety of support and technical services to provide a complete “value package” for our customers.

Fleetguard, Inc in Lake Mills operates with over 550 employees. Fleetguard, Inc produces approximately 105,000 filters per day with a three-shift operation.

We believe that our customers deserve the highest quality products and services, and we are driven by quality improvements in the design, manufacturing and distribution processes. We have made tremendous strides in our quality process since we began, and we continue to redefine our quality efforts to ensure that our customers are delighted.

Fleetguard, Inc. - Lake Mills has been ISO9001 certified since 1994 and in 1996 became QS9000 certified.

Fleetguard, Inc. a subsidiary of Cummins Inc.

February Dinner Meeting

Program: The Basics & Benefits of ASQ Certification

Speakers: Phillip Reger

Date: Thursday, February 12, 2004

Place: Cabelas
3900 Cabelas Drive
Owatonna, MN 55060



Time: 5:30 p.m. Registration/Networking
6:00 p.m. Dinner
7:00 p.m. Meeting/Speaker

Menu: Pork Chops and Dressing, Mashed Potatoes and Gravy, Green Beans, Tossed Salad. Rolls, Beverage, and Cherry Pie Dessert

Cost: FREE!

* For special dietary needs, contact Bill Harris.

For reservations, please contact:

Bill Harris, Section Chairperson 507-354-3191
Or email at bharris@holmindustries.com

(Reservation Deadline: Monday, February 9, 2004 at noon)

February Program

What is ASQ Certification? What are the key benefits of certification to a member? What is the value of being an ASQ member? What can it do for me? Get the answer to these questions and many others regarding ASQ certification from one of the region's leading experts, Phillip Reger.

Phillip C. Reger, President of Reger Quality Consultants, is a graduate of the University of Wisconsin Madison, an ASQ Certified Quality Engineer, a Registered Professional Engineer, an RAB Certified Quality Management System Lead Auditor (certificate # Q01879), and formerly an AIAG approved QS-9000 Lead Auditor. He was elected a Fellow of the American Society for Quality in 1989, and is the 1992 winner of the Society's Oakley Award. He served as an examiner on the first two Malcolm Baldrige National Quality Award Examination Boards. In 1997 he received the Milwaukee Section of ASQ's Distinguished Service Award. He received the ASQ Section Volunteer Excellence Award in 2002.

Mr. Reger founded Reger Quality Consultants in 1992. The company has assisted many companies throughout Wisconsin and the United States in becoming ISO 9000, QS-9000, & AS9100 registered. Prior to consulting, Reger's work experience included Quality and Reliability Engineering and Management positions with the Chevrolet Division of General Motors, Maysteel Corporation, Hein-Werner Corporation, Badger Meter, Inc., and Mayville Metal Products where he also had responsibilities for MIS.

Mr. Reger is a frequent speaker on Quality Engineering and Management, and has taught for ASQ, the University of Wisconsin, Marquette University, and the Milwaukee School of Engineering.

Mr. Reger is active in the Milwaukee Section of ASQ, having served in various offices, including chair. He has been active on the National level for over 10 years, as a Deputy Regional Director, and now as a member of the Board of Directors and the Regional Director for Region 12.

Certification Schedule

General

CQE = Certified Quality Engineer
 CQA = Certified Quality Auditor
 CQM = Certified Quality Manager
 CRE = Certified Reliability Engineer
 CQIA = Certified Quality Improvement Associate

CSQE = Certified Software Quality Engineer
 CQT = Certified Quality Technician
 CMI = Certified Mechanical Inspector
 HACCP = Hazard Analysis & Critical Control Point
 CCT = Certified Calibration Technician

Contact Glen Wolf at (507) 444-4435 for information on Certification Exams, or Re-certification classes.

2004 Certification Exam Dates & Application Deadlines		
Certification	Exam Date	Application Deadline
CHA-HACCP Auditor CQA-Biomedical CQA-HACCP CRE, CQT, CMI Quality Manager Six Sigma Black Belt	March 6, 2004	January 9, 2004
CSQE, CQIA, CCT, CQE, CQA	June 5, 2004	April 9, 2004
CHA-HACCP Auditor CQA-Biomedical CQA-HACCP CRE, CQT, CMI Quality Manager Six Sigma Black Belt	October 16, 2004	August 20, 2004
CSQE, CQIA, CCT, CQE, CQA	December 4, 2004	October 1, 2004

Certified Quality Auditor (CQA) Exam Changes

This is to announce the change to the CQA Body of Knowledge (BOK) that will become effective with the administration of the June 5, 2004 exam.

NOTE: With the June 5, 2004 administration the CQA exam will be 5 hours in length and approximately 15-20% (25-30 questions) of the test will be devoted to case studies.

For the new BOK and a comparison of the old vs. new BOK please go to: <http://www.asq.org>

Certification Fees

New Exam Fees – 2004

	<u>Member</u>	<u>Non-Member</u>
Quality Manager	\$235.00	\$340.00
CQA, CQE, CRE, CSQE, CQA-HACCP, CQA-Biomedical, Six Sigma Black Belt	\$180.00	\$285.00
CQT, CMI, CQIA, CCT	\$155.00	\$260.00

***PLEASE NOTE:** A portion of the above fees (\$50.00) is an application fee and is non-refundable.

Retake Fee

Quality Manager	\$185.00	\$185.00
CQA, CQE, CRE, CSQE, CQA-HACCP, CQA-Biomedical, Six Sigma Black Belt	\$130.00	\$130.00
CQT, CMI, CQIA, CCT	\$105.00	\$105.00

Re-Certification Fees

<u>Quantity of Certifications</u>	<u>Member</u>	<u>Non-Member</u>
One Re-certification	\$30.00	\$50.00
Two or more Re-certifications	\$50.00 (Total)	\$50.00 (Each)
<u>Re-Certify by Exam</u>		
Quality Manager	\$180.00	\$285.00
CQA/CQE/CRE/CSQE/CQA-HACCP/ Six Sigma. CQA Biomedical	\$130.00	\$235.00

PLEASE NOTE: You must include payment with your re-certification journal. Do not send cash. ASQ will accept check, money order, bank draft, electronic wire transfer of funds, and credit card (VISA, MasterCard, or American Express). \$50.00 of your fee is an application fee and is not refundable.

Certification Pass List – Section 1214

NAME	CERTIFICATION	EXAM DATE
Anthony Blakstad	CQE	12/06/03
Mary Bakker	CQE	12/06/03
Al Glassel	CCT	12/06/03

Re-certification Guidelines

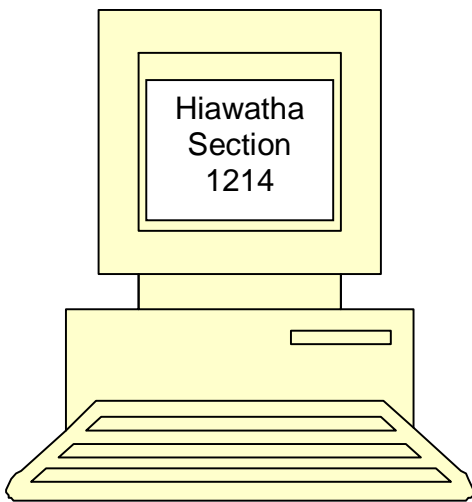
1. Prepare your Journal and supporting documentation no sooner than six months before the expiration date, but no later than six months after the expiration date. If needed, Re-certification

Journals are available from National ASQ by calling 1-800-248-1946 or on their web site at asq.org.

2. Make copies of all supporting documentation and submit these copies with the Journal to support all claimed RU's. Submitted Journals and supporting documentation will not be returned.
3. Fill out all required information on your Journal cover page including your membership number, certificate number(s), and complete mailing address and phone number(s). Cost for re-certification is \$30 for one re-certification and \$50 for two or more synchronized re-certifications. Attach a check payable to ASQ or use a credit card number on the Journal cover page. Sign and date the Journal cover page.
4. Send your Journal and supporting documentation copies to the following address:
Glen Wolf, 528 Truman Avenue, Owatonna, MN 55060.

After submission of your Journal, allow six to eight weeks to receive your re-certification confirmation from National ASQ.

Coming soon to a computer near you!



Check us out at
asq1214.org
beginning Feb. 15th

Announcing the Hiawatha 1214 Website

Our website is designed
and we're doing final
validation & testing

A big "Thank You" to Bob Mitchell
for his presentation on Data Sanity
at the January Dinner Meeting that was held in
conjunction with the Southern Minnesota APICS Chapter.

Bob's outstanding presentation on statistics provided us with confidence and practicality, plus access to his "free stuff" in the ASQ Statistics Division website.

Some of the statistical thinking applications were:

- ◆ Making statistical data fun
- ◆ Statistical thinking involves everything everywhere⁵
- ◆ Statistics is an art
- ◆ Common traps
- ◆ Definition of Six Sigma



Thank you, Bob, for all that information in only one hour. Now we know what we have to do to remain employable!

FREE STUFF!!!!

Here is the web page for Bob's presentation:

www.asqstatdiv.org

Look under the section "Free Stuff".

New Officers for 2004/2005 Fiscal Year

Below is a list of the proposed officers and committee members for Section 1214 for the upcoming fiscal year. Because none of the positions were contested by petition, no formal election is needed. The nominees shall be declared elected by acclamation at the March 11th Section meeting.

ASQ Board Members

BOARD POSITION

CONTACT INFORMATION

Chairperson

Bill Harris

Holm Industries

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No. 5

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Malt-O-Meal

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Treasurer

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Membership & Recertification

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