



Hiawatha
Section 1214

Serving Southern Minnesota and Northern Iowa

Serving Our Members Since 1984

Hiawatha Section 1214 - Our 25th Year
www.asq1214.org



December 2009

Section 1214 Member Meeting – Dec 10th

Come enjoy a fun-filled evening as we celebrate our 25th Anniversary as an ASQ Section. We have lined up an evening of great fun with a wonderful speaker, a fabulous meal, and a few surprises,

Topic: Membership Appreciation Night

Speaker: Father Nick Mezacapa
Motivational Speaker



Refresh – Renew - Inspire

Nick Mezacapa has inspired audiences across the country with his unique and unforgettable presentations. Nick has developed inspiring motivational presentations building upon the theme, Survival and Spirituality. He has delivered motivational presentations at conferences, events, team-building sessions and retreats. Nick's style weaves captivating personal life experiences with the refreshing and inspiring message he has to share.

If you have never heard Fr. Nick speak, get set for an entertaining, refreshing, deeply enlightening night of fun. Visit his website www.nickmezacapa.com if you would like to read more about him.

Register early – space is limited for this special event.

Location: Cabelas, Owatonna
Date: Thursday, December 10th
Cost: \$20 **Guest Cost: \$10**
Registration: Email Lorraine Morris at lmorris@goact.net by Monday, Dec 7th

Registration at 5:30 pm
Dinner at 5:45 pm
Program at 6:30 pm

2009-10 Section Dinner Meetings:
 Unless noted, Section Meetings
 are held at Cabelas in Owatonna.
 Registration at 5:30 PM
 Dinner at 5:45 PM
 Program at 6:30 PM

Mark these dates for the coming
 year:

- ✓ September 17, 2009 Effective Meeting Practices - Lisa Krause
- ✓ October 8, 2009 - Economics of Quality – Dr. John Fechter
- ✓ November 12, 2009 – DMAIC – Hormel – Steven Borgerding
- ✓ **December 10, 2009 Member Appreciation & Hiawatha Section's 25th Anniversary – Fr. Nick Mezacappa**
- ✓ January 14, 2010 Joint Meeting with APICS – Bill Barthold, Arctic Cat – Supplier Quality
- ✓ February 11, 2010 – Kathy Huttar, Owatonna Clinic – MHS, Frontline Solutions
- ✓ March 1, 2010 – Joint meeting with Mankato Area Quality Council – MJ Ricklefs
- ✓ April 2010 – Annual Seminar
- ✓ May 13, 2010 - Tour

Any ideas for program topics for next year? Let us know by replying to this email. Member ideas are the foundation of our program success.

December Highlights

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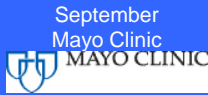
Check out our updated website:

www.asq1214.org



Sponsors

June/July/August
OPEN



October
QC Inspection Services



November
Malt - O - Meal



December
Northstar Quality, Inc.



January
South Central College



February
Wenger



March
Bureau Veritas



April
OPEN

May

Northstar Calibration, Inc.



NORTHSTAR QUALITY

Your Guide To Success

45526 Linda Lane
Kilkenny, MN 56052
507-279-3513
www.northstarquality.com

Northstar Quality, Inc. works in partnership with South Central College to promote and present the Hiawatha Section 1214 sponsored quality training workshops. As a supporter of the Hiawatha Section 1214, we are pleased to sponsor the Hiawatha Section 1214 Newsletter & Website.

We guide you to achieve bottom-line results by:

- ✧ Providing training, auditing, and consulting services to help you implement and improve your quality management systems.
- ✧ Bringing you insights and a balanced perspective, as we are actively involved in registrar auditing, systems implementation, problem solving, auditor training, and quality systems training.
- ✧ Taking a "business first" approach. We keep focused on the needs and profitability of your business.
- ✧ Keeping it simple. Working quickly and efficiently within the framework your organization. Use our experience to apply innovative methods to minimize documentation and resources, and streamline processes.
- ✧ Giving your employees knowledge to confidently and independently manage the quality system after the consultant leaves, giving you value for your investment that you can build on into the future.

Our Capabilities:

- ✧ Training Workshops: ISO 9001, Internal Auditor Skills, ISO/TS 16949 Implementation, ISO 13485, ISO 14001, FMEA, SPC & Statistical Tools, Gage R&R, Supplier Management, 8D Problem Solving Tools & Methods, Introduction to Quality, Project Management, Measurement & Calibration, Management Review, etc. Customized workshops are always available.
- ✧ Areas of Experience: Automotive, electronics, medical devices, environmental compliance, agriculture, heavy duty truck, construction, recreational vehicles, tooling, food processing, packaging, distribution, glass processing, aerospace, military, industrial goods, consumer products, metal working, finishing, and heat treating.

Northstar Quality's Personnel:

- ✧ Our team members are experienced business professionals, with over 100 years of hands-on shop floor experience in manufacturing, processing, service, agriculture, and distribution industries.
- ✧ In addition to being trained and certified as QMS & EMS auditors, we also hold ASQ certifications including Certified Quality Manager, Certified Quality Engineer, Certified Calibration Technician, and Certified Quality Auditor.
- ✧ Please call for a free consultation to discuss how we can guide you to success.

John Moorhouse, President, john@northstarquality.com 507-279-3513
www.northstarquality.com

**Fall Semester 2009 Center for
Business & Industry
Quality & Performance
Improvement Courses**



FARIBAULT • NORTH MANKATO



**Hiawatha
Section 1214**

Serving Southern Minnesota and Northern Iowa

South Central College – Faribault Campus ♦ 1225 3rd Street SW, Faribault MN 55021 ♦ 507/332-5800

COURSE ID	COURSE NAME	DATES	DAY	TIME	TOTAL HOURS	TUITION
000924	Introduction to Lean Application	10/1/09	H	8a-4:30p	8	\$235
000925	Understanding & Implementing ISO 9001	10/6/09	T	8a-4:30p	8	\$235
000926	Internal Auditor Skills	10/7/09	W	8a-4:30p	8	\$235
000927	Problem Solving Tools & Methods	10/27/09	T	8a-4:30p	8	\$235
000928	Blueprint Reading	11/17-18/09	TW	5:30-9:30p	8	\$235
000929	Project Management	11/19/09	H	8a-4:30p	8	\$235
000931	Calibration Processes	12/2/09	W	8a-12n	4	\$125
000932	Calibration of Dimensional Gages	12/2/09	W	12:30-4:30p	4	\$125
000933	Gage Repair	12/3/09	H	8a-4:30p	8	\$235
000930	Introduction to Quality	12/15-16/09	TW	8a-4:30p	16	\$445

Certification Review Courses

001028	Certified Quality Technician (CQT) Review	9/9-10/14/09	W	6-9 pm	18	\$300
001029	Certified Manager of Quality/Organizational Excellence (CMQ/OE) Review	9/15-10/13/09	TH	6-9 pm	27	\$450
001030	Certified Quality Engineer (CQE) Review	9/30-12/2/09	W	6-9 pm	27	\$450
001031	Certified Quality Auditor (CQA) Review	10/29-12/3/09	H	5:30-8:30 pm	15	\$250
001032	Certified Calibration Technician (CCT) Review	11/3-12/1/09	T	6-9 pm	15	\$250

South Central College – North Mankato Campus ♦ 1920 Lee Blvd, North Mankato MN 56003 ♦ 507/389-7200

COURSE ID	COURSE NAME	DATES	DAY	TIME	TOTAL HOURS	TUITION
000934	Introduction to Quality	10/13-14/09	TW	8a-4:30p	16	\$445
000935	Project Management	10/20/09	T	8a-4:30p	8	\$235
000936	Supplier Quality Management & Improvement	11/5/09	H	8a-4:30p	8	\$235
000937	Problem Solving Tools & Methods	11/18/09	W	8a-4:30p	8	\$235
000938	Introduction to Lean Application	12/1/09	T	8a-4:30p	8	\$235
000939	Understanding & Implementing ISO 9001	12/2/09	W	8a-4:30p	8	\$235
000940	Internal Auditor Skills	12/3/09	H	8a-4:30p	8	\$235

For more information, contact the Faribault Campus of South Central College:



Brian Knutson ♦ 507/332-5874 brian.knutson@southcentral.edu
Laura Hardy ♦ 507/332-5802 laura.hardy@southcentral.edu

Unemployed Member Dues Reduction Program

In these times of high unemployment, don't let your ASQ membership slide. ASQ is making it a little less painful for members to keep their ASQ benefits by offering a member dues reduction program. Unemployed ASQ members receive a discount on their membership dues based on consecutive years of membership.

Consecutive Years of Membership	Dues Discount
1-4	50%
5 or more	100%

Eligibility Criteria

- You must be a Full, Senior, or Fellow member.
- Any years as a Forum, Associate, or enrolled student do not qualify.
- You may submit this application only after being unemployed for at least 90 days.
- You must be actively seeking employment.
- Retired or self-employed members are not eligible. ASQ offers a similar benefit for retired members.

Benefits

- Your basic membership dues for the current membership year will be paid or partially paid by ASQ. Basic membership dues exclude additional Forums and Divisions, journals, and additional Sections (Seniors and Fellows—you keep your extra benefit of choice).
- Visit the ASQ website to get the downloadable form to apply for a reduction in membership dues. <http://www.asq.org/members/account/unemployment.html> or check out our website for a link www.asq1214.org
- You may participate in the program for no more than two years in your membership lifetime. You must complete an application for the second year of participation.
- After renewing your membership, please visit [Careers in Quality](#) on the ASQ.org website to search for jobs, apply for positions online, and post your resume for employers to view.

Minnesota Council for Quality Upcoming Events

Writing to get things done 12/01 (Rochester Area Quality Council (RAQC))

Writing is the great equalizer in Corporate America: 98% of all professionals use what some call the "Rambling Rose" writing process - where people ramble as they type in the hope that something will get done. The result is that they inundate the reader with background information, include too much detail, or not enough of the relevant details! They hide key points within paragraphs of explanation and use ambiguous closings that leave the reader guessing about any action to take.

The Rochester Area Quality Council, an affiliate of the Minnesota Council for Quality, is pleased to announce their Dec 1 program "Writing to Get Things Done." The session will be led by Stu Tanquist of the Berry Writing Group.

This session teaches people how to meet important deadlines and keep projects on target by writing emails, letters, and reports that get things done. Over the past three decades, *Writing to Get Things Done* has improved the productivity of over 55,000 business and government professionals. In this practical session, participants will learn how to impel others to take action by thinking and writing from the reader's perspective.

Speaker: Stu Tanquist, Berry Writing Group

Date: Tues, Dec 1

Time: 7:30 Registration, continental breakfast, networking; 7:45 announcements; 9:00 adjourn

Location: RCTC University Center, Coffman Building (CF) 206/208

Cost: \$0 members; \$10 partners/students; \$20 non-members

Space is limited. To register, contact jennifer.burmeister@councilforquality.org or 507-213-8132 by Nov 25.

The Tipping Point: Solving Complex Issues Like Healthcare Reform -- PIN 12/9 (St. Paul)

Malcolm Gladwell's 2001 book "The Tipping Point; How Little Things Can Make A Big Difference" describes a tipping point as "that magic moment when an idea, trend, or social behavior crosses a threshold, tips, and spreads like wildfire." How can organizations apply the Tipping Point concepts to their own business strategies?

The Minnesota Council for Quality is pleased to welcome Michael Zdychnec, CEO, and RT Donahue, president, both of Collaboration Health Care, Inc. to our December 9 program, "The Tipping Point: Solving Complex Issues like Healthcare Reform." Michael and RT will lead an interactive discussion of how the "Law of the Few," a sticky message, and maintaining the right perspective and context can create a possible "tipping point" in highly complex issues -- issues you face all the time in business, and issues we face in society. Michael and RT will show how these principles apply to one of today's most complex (and controversial) issues: the health care reform discussion.

The discussion is from 8:00-9:00 a.m. on Dec 9 (networking and continental breakfast begin at 7:30 a.m.) at Metro State University, 700 E 7th Street, downtown St. Paul.

Admission to PIN is FREE for Council members; \$10 for partner organizations; \$20 for the public.

Space is limited so register today by emailing brian.lassiter@councilforquality.org.

Southern MN APICS announces December Program

Date: December 14, 2009

Topic: Accountability! Eliminating the Blame Game

Location = Torey's Restaurant, Owatonna

- 5:00 p.m. Registration
- 5:30 p.m. Dinner
- 6:15 p.m. Speaker



Buffet Dinner---Cost = \$15.00 person

Contact : Bernie Parker at Berniep@bergquistcompany.com or 507 263-6372 by Thursday, Dec 11th

An organization that is characterized by finger pointing, blame, politics, and turf wars will also suffer from low morale, lack of teamwork, unhappy customers, and poor results. High performance demands that people take ownership and be accountable. Accountability is a mind-set.

In this dynamic presentation, Gale Mote will challenge you with a new look at the topic of accountability and how to create a work environment based on clarity, self-empowerment, and taking ownership for outcomes, without blame and excuses. Participants will challenge themselves to be change agents and not victim thinkers! You will not look at your work the same after you attend this presentation, guaranteed!

Name: Ms. Gale J. Mote

Title: C.C.R.P.P. (*Catalyst and Coach for Revolution with a Passion for People*)

Company: Gale Mote Associates

Phone: (319) 364-2739

Fax: (319) 364-0359

gale.mote@galemoteassociates.com

www.galemoteassociates.com

ASQ Certification Schedule: 2009-2010

	Exam Date	Application Deadline	Late Application Fee (\$50) Deadline
<u>Biomedical Auditor</u>	October 17, 2009	August 21, 2009	September 2, 2009
	March 6, 2010	January 15, 2010	January 20, 2010
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Calibration Technician</u>	December 5, 2009	October 16, 2009	October 21, 2009
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>HACCP Auditor</u>	October 17, 2009	August 21, 2009	September 2, 2009
	March 6, 2010	January 15, 2010	January 20, 2010
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Manager of Quality/Organizational Excellence</u>	October 14, 2009 Long Beach, CA <u>Society of Women Engineers 2009 National Conference</u>	September 4, 2009	N/A
	October 17, 2009 Tucson, AZ <u>18th Annual Audit Conference</u>	September 4, 2009	N/A
	October 17, 2009	August 21, 2009	September 2, 2009
	November 8, 2009 Chicago, IL <u>International Conference for Software Quality</u>	October 2, 2009	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Pharmaceutical GMP Professional</u>	December 5, 2009	October 16, 2009	October 21, 2009
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010

<u>Quality Auditor</u>	October 4, 2009 Long Beach, CA <u>18th Annual Service Quality Conference</u>	August 28, 2009	N/A
	October 17, 2009 Tucson, AZ <u>18th Annual Audit Conference</u>	September 4, 2009	N/A
	November 8, 2009 Chicago, IL <u>International Conference for Software Quality</u>	October 2, 2009	N/A
	December 5, 2009	October 16, 2009	October 21, 2009
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Engineer</u>	October 14, 2009 Long Beach, CA <u>Society of Women Engineers 2009 National Conference</u>	September 4, 2009	N/A
	October 17, 2009 Tucson, AZ <u>18th Annual Audit Conference</u>	September 4, 2009	N/A
	November 8, 2009 Chicago, IL <u>International Conference for Software Quality</u>	October 2, 2009	N/A
	December 5, 2009	October 16, 2009	October 21, 2009
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Improvement</u>	October 4, 2009 Long Beach, CA	August 28, 2009	N/A

<u>Associate</u>	<u>18th Annual Service Quality Conference</u>		
	October 14, 2009 Long Beach, CA <u>Society of Women Engineers 2009 National Conference</u>	September 4, 2009	N/A
	October 17, 2009 Tucson, AZ <u>18th Annual Audit Conference</u>	September 4, 2009	N/A
	December 5, 2009	October 16, 2009	October 21, 2009
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Inspector</u>	October 17, 2009	August 21, 2009	September 2, 2009
	March 6, 2010	January 15, 2010	January 20, 2010
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Quality Process Analyst</u>	October 4, 2009 Long Beach, CA <u>18th Annual Service Quality Conference</u>	August 28, 2009	N/A
	October 14, 2009 Long Beach, CA <u>Society of Women Engineers 2009 National Conference</u>	September 4, 2009	N/A
	December 5, 2009	October 16, 2009	October 21, 2009
	March 6, 2010 New Orleans, LA <u>22nd Quality Management Conference</u>	January 29, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
	<u>Quality Technician</u>	October 17, 2009	August 21, 2009
March 6, 2010		January 15, 2010	January 20, 2010

	October 2, 2010	August 6, 2010	August 18, 2010
<u>Reliability Engineer</u>	October 17, 2009	August 21, 2009	September 2, 2009
	January 28, 2010 San Jose, CA <u>Annual Reliability and Maintainability Symposium</u>	January 4, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Six Sigma Black Belt</u>	October 14, 2009 Long Beach, CA <u>Society of Women Engineers 2009 National Conference</u>	September 4, 2009	N/A
	October 17, 2009 Tucson, AZ <u>18th Annual Audit Conference</u>	September 4, 2009	N/A
	October 17, 2009	August 21, 2009	September 2, 2009
	November 8, 2009 Chicago, IL <u>International Conference for Software Quality</u>	October 2, 2009	N/A
	January 28, 2010 San Jose, CA <u>Annual Reliability and Maintainability Symposium</u>	January 4, 2010	N/A
	March 6, 2010	January 15, 2010	January 20, 2010
	March 7, 2010 Phoenix, AZ <u>ASQ's 2010 Lean and Six Sigma Conference</u>	January 22, 2010	N/A
	October 2, 2010	August 6, 2010	August 18, 2010
<u>Six Sigma Green Belt</u>	October 14, 2009 Long Beach, CA <u>Society of Women Engineers 2009 National Conference</u>	September 4, 2009	N/A
	December 5, 2009	October 16, 2009	October 21, 2009
	January 28, 2010 San Jose, CA <u>Annual Reliability and Maintainability Symposium</u>	January 4, 2010	N/A

	March 7, 2010 Phoenix, AZ ASQ's 2010 Lean and Six Sigma Conference	January 22, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010
Software Quality Engineer	October 4, 2009 Long Beach, CA 18th Annual Service Quality Conference	August 28, 2009	N/A
	November 8, 2009 Chicago, IL International Conference for Software Quality	October 2, 2009	N/A
	December 5, 2009	October 16, 2009	October 21, 2009
	March 6, 2010 New Orleans, LA 22nd Quality Management Conference	January 29, 2010	N/A
	June 5, 2010	April 16, 2010	April 21, 2010
	December 4, 2010	October 15, 2010	October 20, 2010

Exam Site Registration (2 sites available)

The section has two exam site locations; Owatonna located at Truth, Inc., and Hutchinson located at Ridgewater College. The default exam site is in Owatonna. It is the site any person taking an exam is automatically assigned when they register and pay to take an exam. The Hutchinson site is an alternate site. Currently, ASQ can only register people for one default site. If a person taking an exam wants to be assigned to the alternate Hutchinson site, they must CALL ASQ at (800) 248-1946 and speak to Ms. Venita Johnson. She is responsible for helping administrate certification exams for Section 1214, Hiawatha Section. This needs to be done as soon as possible after registering and paying for an exam. Ms. Johnson will assist anyone who calls with getting transferred to the Hutchinson site.

Apply for Certification

ASQ offers several ways to apply. Choose the best option for you.

ASQ Members—[Apply online now!](#) Have your documentation and credit card ready. (See each certification for what documentation is necessary.)

Nonmembers

- [Join now!](#) You'll save \$150 and satisfy the proof-of-professionalism requirement. After you've joined ASQ, come back and fill out the member application above.
- [Apply without joining ASQ](#)—Requires customers to register to complete the application.

Special Applications—Check specific certifications for additional applications and dates. [View a list of all upcoming certification exams.](#)

Mail or Fax Your Application—[Download an application.](#)

- Mail to:
American Society for Quality
P.O. Box 3005
Milwaukee, WI 53201-3005
USA
or
American Society for Quality
600 North Plankinton Avenue
Milwaukee, WI 53203
USA
- Fax to 414-272-1734.

Sustaining Members

Sustaining Members and their employees will receive member pricing for any of our 14 certifications, a cost savings of up to \$150 per certification. Employees at your location(s) will receive member pricing on ASQ Certification if you joined or renewed as a Sustaining Member after September 23, 2005. If you and/or your employees are interested in taking a certification exam, please contact Customer Care at 800-248-1946 (United States and Canada only) or help@asq.org.

Certification Fees

Stand out as a quality leader in your organization with an ASQ certification next to your name. Enjoy the benefits of your membership* in ASQ – save \$150 on the registration fee for any of our certification exams. That’s more than the cost of the annual membership fee! [Join now.](#) (Click on the Certification name to view more information.)

Certification	Fee	ASQ Member Fee
Biomedical Auditor - CBA	\$390	\$240
Calibration Technician - CCT	\$335**	\$155
HACCP Auditor - CHA	\$390	\$240
Manager of Quality/Organizational Excellence - CMQ/OE	\$450	\$300
Pharmaceutical GMP Professional - CPGP	\$390	\$240
Quality Auditor - CQA	\$390	\$240
Quality Engineer - CQE	\$390	\$240
Quality Improvement Associate - CQIA	\$335	\$155
Quality Inspector - CQI	\$335	\$155
Quality Process Analyst - CQPA	\$335	\$155
Quality Technician - CQT	\$335	\$155
Reliability Engineer - CRE	\$390	\$240
Six Sigma Black Belt - CSSBB	\$420	\$270
Six Sigma Green Belt - CSSGB	\$335	\$185
Software Quality Engineer - CSQE	\$390	\$240

*Regular, Associate, Student, Senior, and Fellow Members receive the discount. Discounts are not available on exam retakes.

**Military fee is \$105.00. You must be an active member of the U.S. or Canadian military and submit a copy of your military identification with your application.

Payment: You must include payment with your re-certification journal. Do not send cash. ASQ will accept check, money order, bank draft, electronic wire transfer of funds, and credit card (VISA, MasterCard, or American Express).

Please Note: \$50.00 of your fee is an application fee and is not refundable.



Section Leadership Committee 2009 – 2010 Fiscal Year

Pictured are the new Section Leadership Committee members representing ASQ Hiawatha Section 1214 which meets the 2nd Thursday of the month at Cabela's. For more information, log onto www.asq1214.org



Front row from left to right: Minnie Dunbar, Nicole Husske, John Rollins

Second row from left to right: Brian Knutson, Lisa Krause, Michael Oliszcak

Third row from left to right: Lorraine Morris, Andy Kollengode, Ed Lyons, John Moorhouse

ASQ Section Leadership Committee - 2009/2010

Name	Contact Information	Position
John Moorhouse Northstar Quality, Inc. 45526 Linda Lane, Kilkenney, MN 56052	john@northstarquality.com Phone: 507-279-3513 Cell: 507-279-3513	Chairperson
Minnie Dunbar Cummins Filtration 311 North Park, Lake Mills, IA 50450	Minnie.e.dunbar@cummins.com Phone: 641-592-7395 Fax: 641-592-1315 Cell: 641-420-8126	Treasurer Seminar Chair
Lorraine Morris Advanced Components Tech, Inc. 91 16th Street South P.O.Box 168, Northwood, IA 50459	lmorris@goact.net Phone : 641-324-4262 Fax: 641-324-4285 Cell 641-425-5796	Secretary Arrangements Chair
Lisa Krause Owatonna Clinic – MHS 2200 26 th St NW, Owatonna, MN 55060	lolkrause@hotmail.com Phone: 507-446-5205 Cell: 507-339-8197	Newsletter Publicity
Andy Kollengode Mayo Clinic 200 First Street SW, Rochester, MN 55905	akollengode@yahoo.com Phone: 507-255-8456 Cell: 913 461 7612 Fax: 507 255 9689	Certification Recertification
Brian Knutson South Central College 1225 3 rd St SW, Faribault, MN 55021	Brian.knutson@southcentral.edu Phone: 507-332-5874 Fax: 507-332-5888 Cell: 507-323-4167	Education
Michael Oliszcak Cummins Filtration 311 North Park, Lake Mills, IA 50450	Michael.oliszcak@cummins.com Phone: 641-592-7295 Fax: 641-592-1315 Cell: 952-210-5586	Vice Chair
John Rollins N. Mankato, MN 56003	john.b.rollins@gmail.com Phone: 507-345-2742 Cell: 507-382-4412	Internet Liaison Historian Voice of the Customer Chair Fun Activities Chair
Ed Lyons SPX Corp. 655 Eisenhower Dr, Owatonna, MN 55060	Ed.lyons@spx.com Phone: 507-451-7052 Cell: 507-213-7645	Membership Chair Nomination Chair