

SPX
“Keeping Vehicles on the Road”

NOTICE OF JOB OPENING

<u>Position</u>	<u>Location</u>	<u>Posting Dates</u>	<u>Shift</u>
Service Repair Technician	Eisenhower	2/8/10 – 2/12/10	1

GENERAL SUMMARY

This is responsible for the trouble-shooting, repair, and testing of all customer's returned goods as well as determining the validity of warranty claims.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Utilize schematics, drawings, and wiring diagrams to refurbish and/or repair returned customer and company owned product to good working condition
- Determine what is causing an operational error using electronic troubleshooting tools and fixtures, and determine proper action for repair
- Perform precise quality tests using test fixtures to ensure the products perform to SPX standards and meet customer requirements
- Maintain detailed records of repairs completed for customer satisfaction
- Support Technical Services, Engineering, and Sales & Marketing by providing feedback about warranties and assisting with questions regarding troubleshooting repairs on products
- Interact with customers in a timely and professional manner regarding technical subjects, repair estimates, purchase orders, and other relevant service issues
- Follow and continually monitor established safety procedures to ensure a clean, safe, work environment is promoted and maintained
- Maintain a positive work atmosphere by behaving and communicating in a manner that gets along well with customers, clients, co-workers, and management members

EDUCATION AND EXPERIENCE

KNOWLEDGE

Required

- Minimum of a High School Degree
- Two year technical degree in Electronics and a minimum of five years previous electronic assembly and repair experience
- Specific coursework includes: DC and AC electronics, active and passive devices, circuit applications, circuit troubleshooting, micro systems/microprocessors, computer systems, written technical communication, and Microsoft Office
- Understanding of digital and analog circuitry
- Knowledge of ISO9000 standards
- **Minimum of two years experience soldering and replacing surface mount components**
- Two years experience working with SPX product line preferred

SKILLS

- Troubleshooting and problem solving skills
- PC Skills including: Excel, Word, ENCAT 2, BAAN and Internet applications
- Strong mechanical aptitude
- Basic math skills including percentages
- Demonstrated skills in customer service

ABILITIES

- Ability to read and interpret schematics, and wiring diagrams
- Ability to use digital multi-meters, oscilloscopes, frequency counters, frequency generators, and power supplies
- Ability to assemble and disassemble hardware
- Ability to thoroughly understand and interpret warranty statements
- Ability to manage multiple priorities in fast paced environment as well as ability to handle stressful situations
- Ability to perform repetitive motion activities and maintain high attention to detail

SPX CORPORATION IS AN EQUAL OPPORTUNITY EMPLOYER

If applying for a position, please complete an internal application, attach an updated resume, and send to Human Resources at the Eisenhower Drive, Owatonna, MN location – brenda.kollar@servicesolutions.spx.com or fax to 507.455.7300