



McNeilus Steel, Inc.

Harry McNeilus founded McNeilus Steel, Inc. in 1948 with little more than a single axle truck and a lot of hard work. He began buying and selling scrap metal, a venture that had its share of challenges. "I told friends I was operating a one-horse business," McNeilus recalls. "I was the horse."

Today, Harry's son Pat is directing the company into the future. Like his father, Pat believes that a company can be successful by investing in people as well as new manufacturing technologies. It is with this formula McNeilus Steel, Inc. has grown to be one of the largest steel suppliers in the Midwest.

The employees at McNeilus Steel, Inc. are a critical component in the process of delivering material to the customer. Each person is fully trained to understand the products and procedures that ensure the customer will receive the material on time. Our support staff is continuously available to assist with technical questions. As a result, customers will receive mill support without having to buy mill quantities.

Computer systems track and inform staff of real time product availability. Mill and lot numbers are displayed with chemistry reports and the latest ASTM steel specifications. This system ensures that McNeilus Steel, Inc. will fulfill your order quickly and accurately.

Advanced technology is necessary in any industry. Steel processing is no different. McNeilus Steel, Inc. utilizes coil processing lines featuring stretcher-leveling technology. This equipment, combined with a highly trained staff, exemplifies McNeilus Steel Inc's commitment to supplying material that exceeds customer demands.

McNeilus Steel, Inc. has evolved from one man and one truck to a professional steel team. Through these changes we have never lost sight of why we exist - THE CUSTOMER!!

<http://www.mcneilus.com>

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507-374-6336 or 800-733-6336 Fax: 800-254-6660
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701-277-0007 or 888-577-0007 Fax: 888-577-7830



The QC Group, Inc.
Training/Consulting · Accredited Lab Inspection · Engineering · QC
Staffing

The QC Group Inc. has been providing the same four, very unique quality control and manufacturing related services for over 25 years.

[QC training and consulting](#) on our site and at our customers' facility...here is a list of courses we offer as public workshops and on-site offerings. In addition, our expert consultants can assist you in your ISO accreditation endeavors from concept to certification! On-line and Self Directed Learning is also available.

- ASQ CERTIFICATION REVIEW SEMINARS
- AUTOMOTIVE INDUSTRY WORKSHOPS
- TECHNICAL WORKSHOPS
- ISO AUDITING WORKSHOPS
- ON-LINE & Self Directed Learning Videos

[First Article Inspection](#) In our ISO 17025 accredited dimensional inspection lab... We use multiple state-of-the-art CMMs and we employ 12 CMI certified mechanical inspectors.

[Reverse Engineering](#) We can also provide reverse engineering, digitizing and 3-D scanning services on these CMMs and on our very powerful white light scanner. If you have large parts, we can measure them on our portable FaroArm CMM on your site or ours!

[QC Staffing Services division](#) We provide temporary to permanent professionals in the area of manufacturing and quality for short or long-term projects. We provide Quality and manufacturing engineers and managers, Inspectors, technicians, Regulatory Affairs, and other manufacturing and quality positions.

We have a lot more very useful information on our web site, at <http://www.qcgroup.com/>. Please take a few minutes to look through our site, or feel free to give me a call at 800-959-0632. Also, if you would like to receive our monthly newsletter with articles, training dates and locations, please go to

<http://www.qcgroup.com/>.



The Malt-O-Meal Company has a long history in Minnesota. In 1919, John Campbell founded the Campbell Cereal Company in Owatonna, MN. His hot cereal product, a blend of toasted malt and wheat farina, was the beginning of what is now the Malt-O-Meal Company. Initially, Company sales were primarily in Iowa and Minnesota. However, the advent of radio advertising helped expand sales as far as the southwest United States by the late 1920s. In 1927, production was moved from Owatonna to the Ames Mill in Northfield, Minnesota. Corporate offices were moved to Minneapolis in 1932, and in 1953 the Company's name was changed to Malt-O-Meal Company.

The original Malt-O-Meal hot cereal was the main product offered until 1961, when a chocolate-flavored hot cereal was introduced. In 1965, we produced our first ready-to-eat cereals, Puffed Wheat and Puffed Rice. These two cereals were packaged in convenient, stay-fresh, economical poly bags instead of the conventional cereal boxes. And, in 1998, Malt-O-Meal introduced TopZip™ resealable packaging in bag cereals. We acquired the Quaker Bagged Cereal business in December 2002.

Today, Malt-O-Meal, the nation's fourth largest cereal manufacturer, supplies a full line of branded bagged cereals and private label cereals to the grocery industry. Malt-O-Meal currently produces over 30 different ready-to-eat cereals, three varieties of Malt-O-Meal hot wheat cereal and a full line of oatmeal products. Today, more than 14 million households enjoy Malt-O-Meal ready-to-eat products, and 4 million families wake up to its hot cereals.

The Company's mission is to be the leader in value cereal by providing lowest cost national brand quality products and competitive service.

NORTHSTAR QUALITY

Your Guide To Success

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Northstar Quality, Inc. works in partnership with South Central College to promote and present the Hiawatha Section 1214 sponsored quality training workshops. As a supporter of the Hiawatha Section 1214, we are pleased to sponsor the Hiawatha Section 1214 Newsletter & Website.

We guide you to achieve bottom-line results by:

- ❖ Providing training, auditing, and consulting services to help you implement and improve your quality management systems.
- ❖ Bringing you insights and a balanced perspective, as we are actively involved in registrar auditing, systems implementation, problem solving, auditor training, and quality systems training.
- ❖ Taking a “business first” approach. We keep focused on the needs and profitability of your business.
- ❖ Keeping it simple. Working quickly and efficiently within the framework your organization. Use our experience to apply innovative methods to minimize documentation and resources, and streamline processes.
- ❖ Giving your employees knowledge to confidently and independently manage the quality system after the consultant leaves, giving you value for your investment that you can build on into the future.

Our Capabilities:

- ❖ Training Workshops: ISO 9001, Internal Auditor Skills, ISO/TS 16949 Implementation, ISO 13485, ISO 14001, FMEA, SPC & Statistical Tools, Gage R&R, Supplier Management, 8D Problem Solving Tools & Methods, Introduction to Quality, Project Management, Measurement & Calibration, Management Review, etc. Customized workshops are always available.
- ❖ Areas of Experience: Automotive, electronics, medical devices, environmental compliance, agriculture, heavy duty truck, construction, recreational vehicles, tooling, food processing, packaging, distribution, glass processing, aerospace, military, industrial goods, consumer products, metal working, finishing, and heat treating.

Northstar Quality’s Personnel:

- ❖ Our team members are experienced business professionals, with over 100 years of hands-on shop floor experience in manufacturing, processing, service, agriculture, and distribution industries.
- ❖ In addition to being trained and certified as QMS & EMS auditors, we also hold ASQ certifications including Certified Quality Manager, Certified Quality Engineer, Certified Calibration Technician, and Certified Quality Auditor.
- ❖ Please call for a free consultation to discuss how we can guide you to success. *John Moorhouse, President,* john@northstarquality.com 507-279-3513 www.northstarquality.com



The Center for Business and Industry's customized services are targeted to meet the specific needs of each client's organization. Any of our programs can be tailored to address the unique concerns of your organization, or we can develop training specifically for you. The expertise of faculty and staff from South Central College, along with products and services available through partnerships, provide us with a wealth of resources from which to create customized solutions.

If you have an interest in customized education and training, we would like to meet with you. Once we have had the opportunity to learn more about your organization and discover your training goals, we will recommend a training solution aimed at achieving those objectives. Your preferences will determine the length, format, schedule and location of training. Let CBI become your strategic partner in helping workers, supervisors and managers become more innovative, capable and productive. We can prepare them for advancement and transition in a way that will help your company achieve organizational growth.

Your organization's needs, preferences and resources determine which services we will provide as part of a customized training solution. Custom solutions may include:

Training Design and Development, Performance Consulting, Credit, Non-credit and Continuing Education Instruction, Needs Assessment and Evaluation, Industry Certifications

Customized Education and Training

The Center for Business and Industry is a leader in designing, developing and delivering affordable, leading-edge, custom-designed education and training programs to local, national and global employers providing their employees with new skills, knowledge and abilities.

We will help your business become more productive, more innovative and thus more profitable through the investment in education, training and employee development.

Upon identifying your needs and available resources, we will develop a customized solution to provide your employees with the professional skills needed in today's diverse, fast-paced, global business environment. The CBI will bring the resources of South Central College by offering:

- Industry Experience and Credibility
- Flexible Schedules and Locations
- Cost Effective and Affordable Solutions
 - Workshops and Seminars

Wenger®

Founded in 1946, the Wenger Corporation has a proud history of manufacturing the finest products for music education and performance.

Based in Owatonna, Minn., the Wenger Corporation is the world's leading manufacturer of furniture and equipment for music education and the performing arts, manufacturing more than 300 different products.

We also take pride in offering technical support and expert consultation for new construction and renovation projects, as well as existing facilities.

Wenger's customers include elementary schools, high schools, colleges and universities and churches, as well as theatres and performance facilities. Wenger also has a strong presence in the entertainment, hospitality, parks and recreation, broadcast, recording and consumer marketplaces.

For information about any of Wenger's products, contact: Wenger Corp., P.O. Box 448, 555 Park Drive, Owatonna, MN 55060; (800) 733-0393. Outside the U.S., call (507) 455-4100. Or visit the web site: www.wengercorp.com



Bureau Veritas Certification, formerly BVQI, is the world's leading certification body with 80,000 clients in over 100 countries. Relying on a large pool of 5,700 highly qualified auditors, Bureau Veritas Certification provides a comprehensive range of certification and auditing services. Our core activity is validating the conformity of management systems and processes. We conduct audits against recognized standards, which may include customer specific requirements, in the fields of Quality, Health & Safety, Environment and Social Responsibility.

Bureau Veritas Certification offers certification and auditing services to these recognized standards:

Quality

- ISO 9001
- ISO/TS 16949 (Automotive)
- AS9100 (Aerospace)
- ISO 22000 (Food Quality)
- SQF (Food Quality)
- ISO 13485 (Medical Devices)
- ISO 27000 (Information Security)
- TL 9000 (Telecommunications)

Environmental

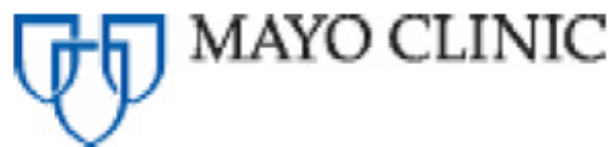
- ISO 14001
- RC14001[®]/RCMS[®]
- FSC/SFI/PEFC Chain of Custody
- Greenhouse Gas verification

Health & Safety

- OHSAS 18001

Call your local Sales Manager for more information:

Chris Carson 651-344-8224 • cell 952-239-7509



Mayo Clinic is the first and largest integrated, not-for-profit medical group practice in the world. Doctors from every medical specialty work together to care for patients, joined by common systems and a philosophy of "the needs of the patient come first." More than 3,600 physicians, scientists, researchers and 50,000 allied health staff work at Mayo, which has sites in Rochester, MN, Jacksonville, FL and Scottsdale/Phoenix, AZ. Mayo Clinic also serves people in 70 communities in Minnesota, Iowa and Wisconsin through a family of clinics, hospitals and other health care facilities known as the Mayo Health System. Collectively, these locations treat more than 3 million people each year. Our patients and staff can access the expertise of Mayo Clinic in practice, education and research.

Mayo Clinic offers educational programs and training opportunities on three campuses to those pursuing careers in medicine, research and health sciences. The Mayo Clinic College of Medicine includes five schools; Mayo School of Graduate Medical Education, Mayo Graduate School, Mayo Medical School, Mayo School of Health Sciences and Mayo School of Continuous Professional Development.

Biomedical research at Mayo Clinic includes outstanding programs in laboratory science which leads to new treatments and a better understanding of disease and clinical research. These critical elements help Mayo translate research breakthroughs quickly to the care of patients. Most medical staff at Mayo participates in research activities in addition to their medical practice.

At Mayo Clinic, we focus significant time and resources on the education of quality improvement. We do this for one reason - so individuals and teams can find new and improved ways to work together to provide the best care for every patient every day. To meet that need, the Quality Academy was established in August, 2006, to develop and deliver a broad-based quality management curriculum for Mayo Clinic staff. Quality Academy provides a portfolio of quality improvement courses, monthly Quality and Safety Forums, and the yearly Conference on Quality, Safety & Service.

NORTHSTAR CALIBRATION

Gaging and Calibration Services



Northstar Calibration, Inc. is your **full-service provider for gaging and calibration services**. Whether your needs are routine calibrations, special application gaging, on-site calibration services, the purchase of standard measurement instruments, repair of gages, or perhaps help with your internal metrology processes, we can provide an economical solution for you.

As an **A2LA ISO/IEC 17025 accredited laboratory**, we're highly focused on consistent and precise results. Check out our scope of accreditation on our website at www.northstarcalibration.com. Regardless of the industry you're in, this accreditation is your peace of mind that your measurement devices are accurate to meet your needs.

We're a locally-owned business, so you'll get personal attention every time!

Services Provided:

Calibration

- Dimensional, temperature, pressure, force, electronic, torque, etc.
- On-site services for less down-time & cost savings
- From your internal masters to your production gaging

New gaging sales,

- Custom gages & special applications
- Standard items from Fowler, B&S, Starrett, Glastonbury Southern Gage Co., CDI, etc.

Gage repair

- Maintenance & repairs
- Coordinate OEM services

Metrology Support:

- Gage capability, linearity, bias, & stability studies
- Calibration scheduling & record keeping processes
- Training for your internal calibration personnel
- Product inspection services



Calibration Services
Certification #462.02

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